

Darlington Borough Council
Community Survey 2013
Harrowgate Hill Ward Graphical Report

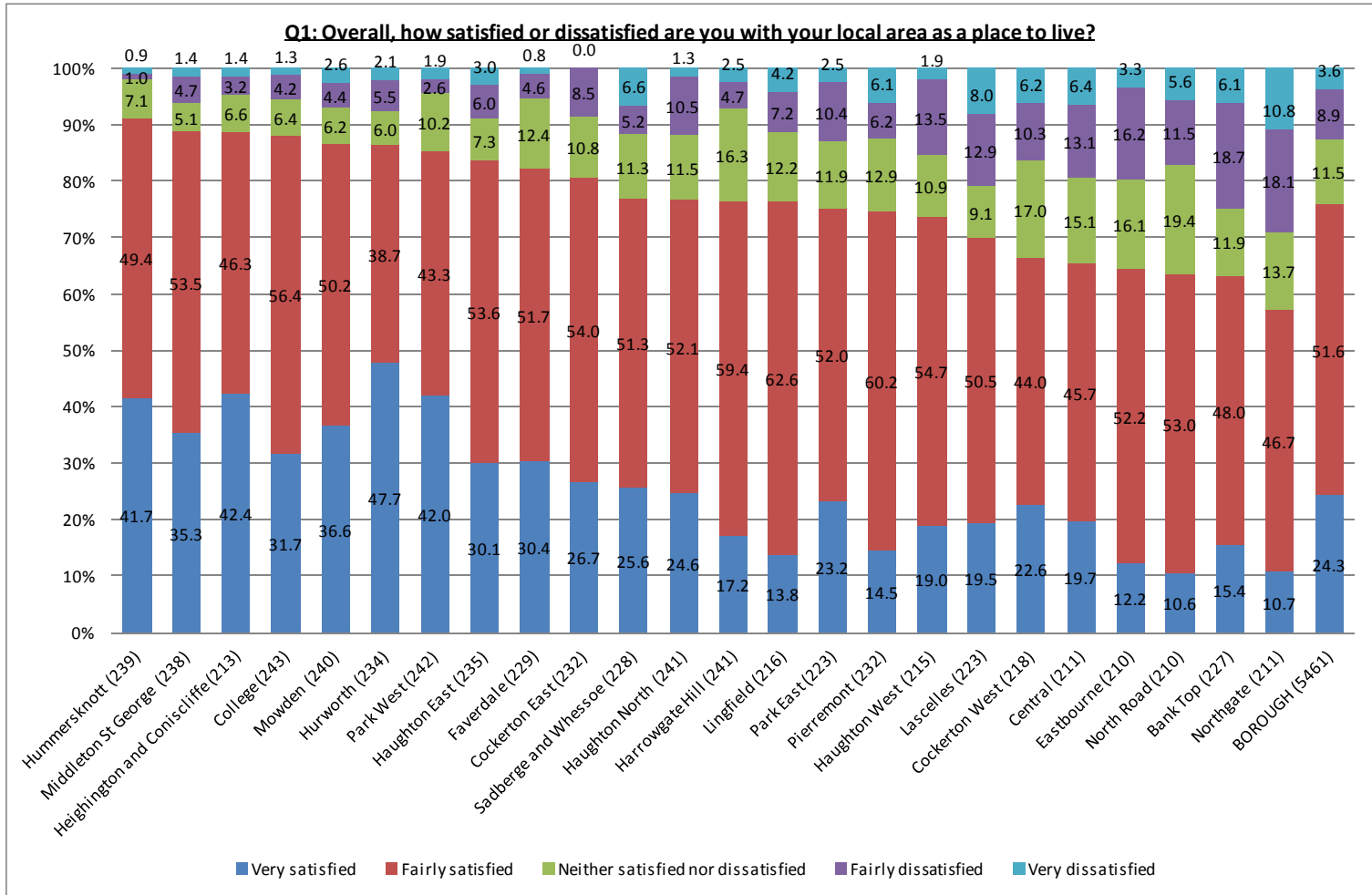
Charts show the weighted response percentages for each question by Ward and for the Darlington Borough Council area overall.

Unweighted Base Numbers are shown in brackets.

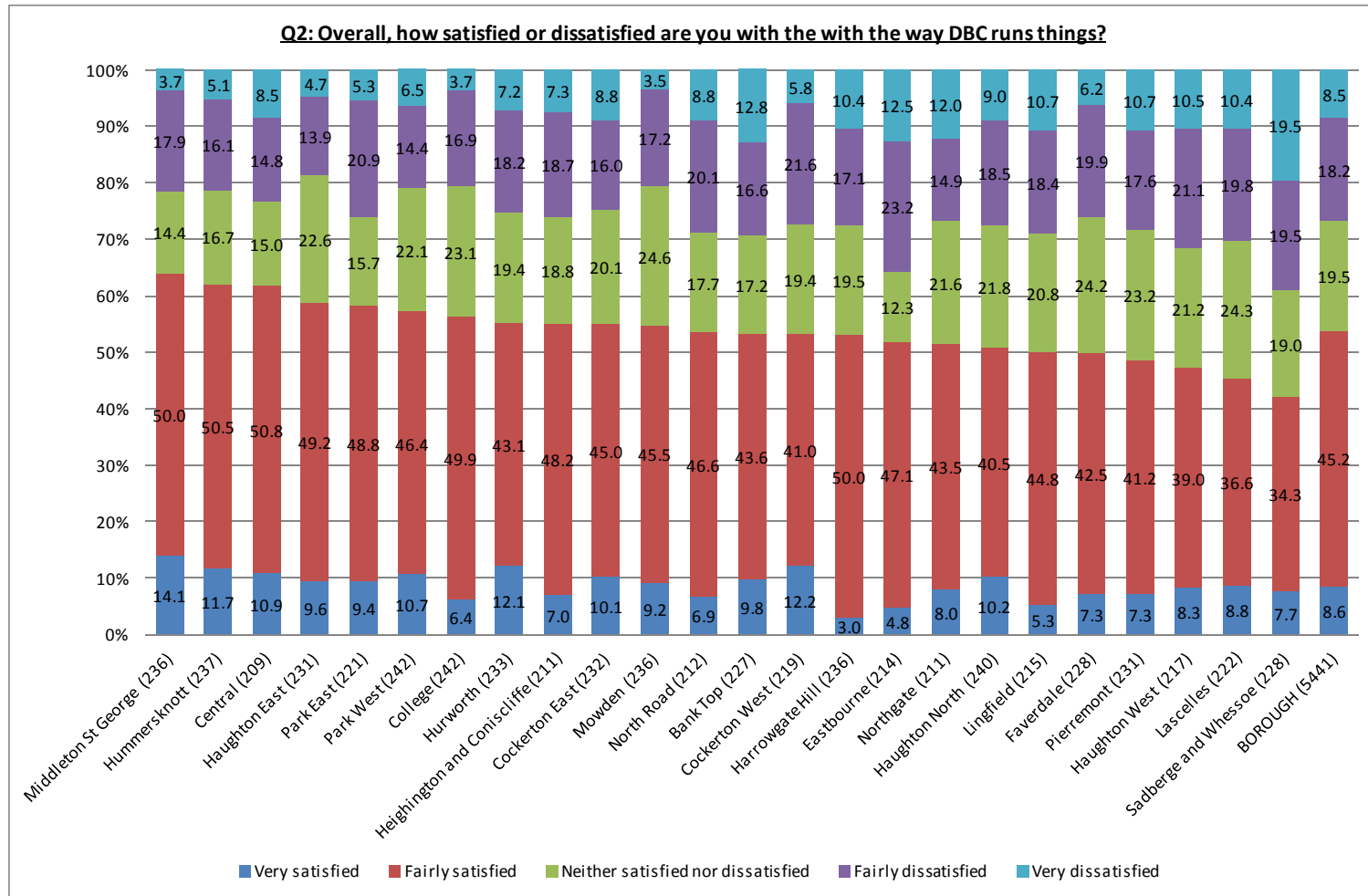
Results are generally ordered by the total percentage of positive responses (e.g. 'very satisfied' + 'fairly satisfied').

Results are similar to the Overall Borough response unless otherwise stated.

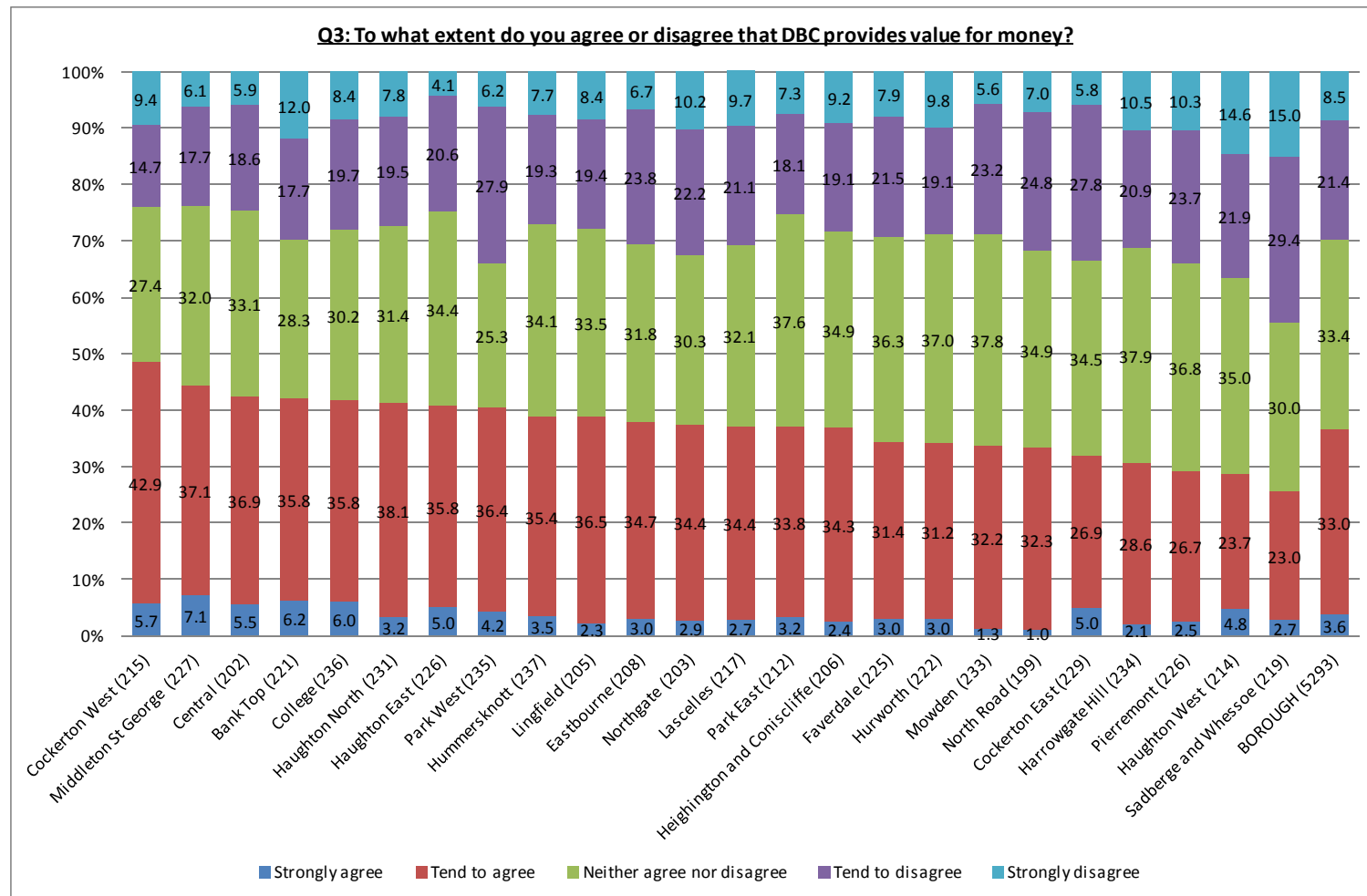
Q1: Overall, how satisfied or dissatisfied are you with your local area as a place to live?



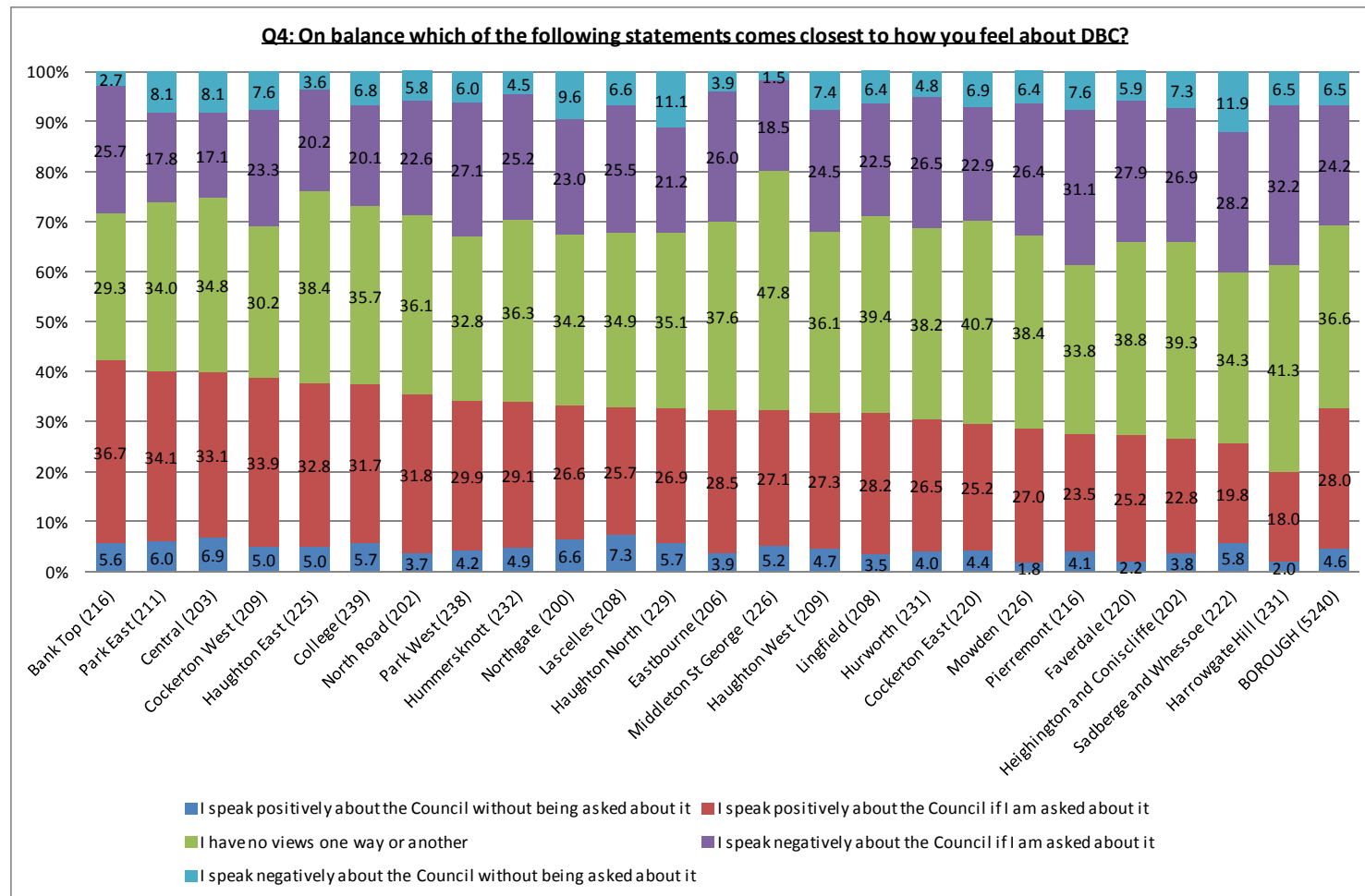
75.9% of the overall sample expressed satisfaction with their local area as a place to live, with satisfaction by ward ranging from 91.1% of respondents in Hummersknott while reducing to 57.4% of respondents in Northgate. 76.6% of respondents in Harrowgate Hill expressed satisfaction with their local area as a place to live.



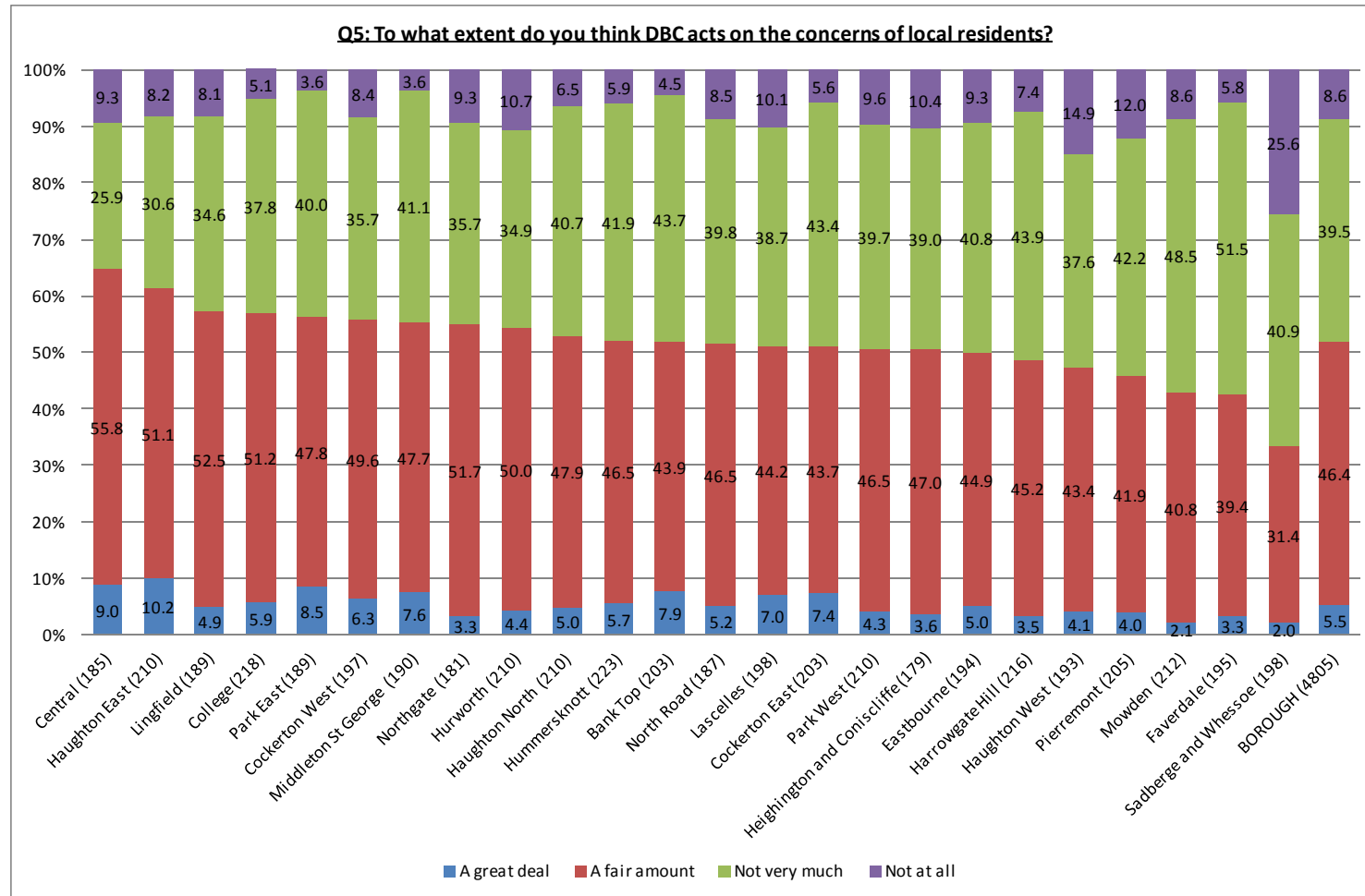
53.8% of the overall sample were satisfied with way the Darlington Borough Council runs things overall, with satisfaction by ward ranging from 64.1% of respondents in Middleton St George and falling to 42.0% of respondents in Sadberge and Whesoe. 53.0% of respondents in Harrowgate Hill were satisfied with the way Darlington Borough Council runs things overall.



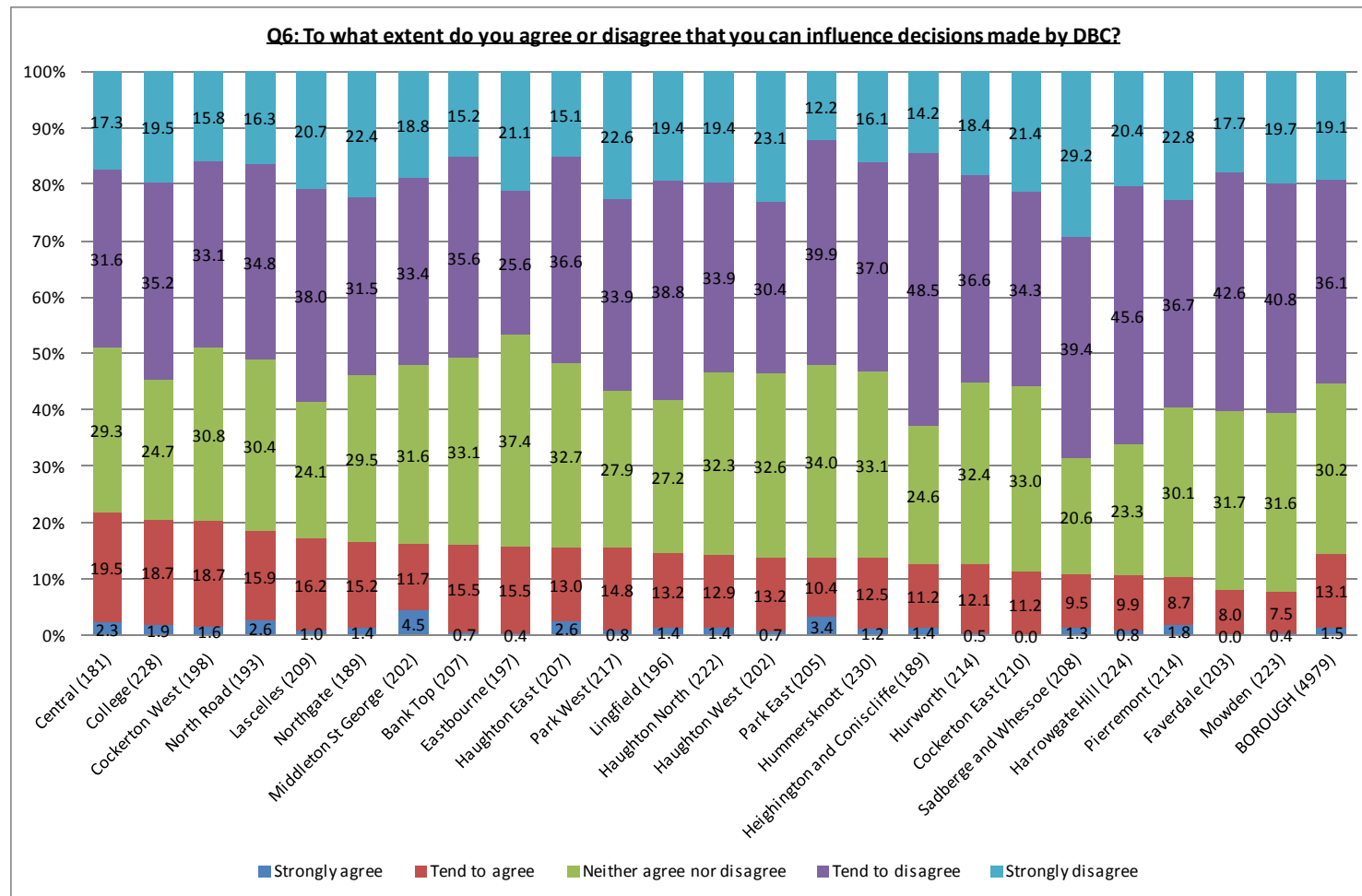
36.6% of the overall sample agreed that Darlington Borough Council provides value for money, with agreement by ward ranging from 48.6% of respondents in Cockerton West and fell to 25.7% of respondents in Sadberge and Whessoe. 30.7% of respondents in Harrowgate Hill agreed that Darlington Borough Council provides value for money.



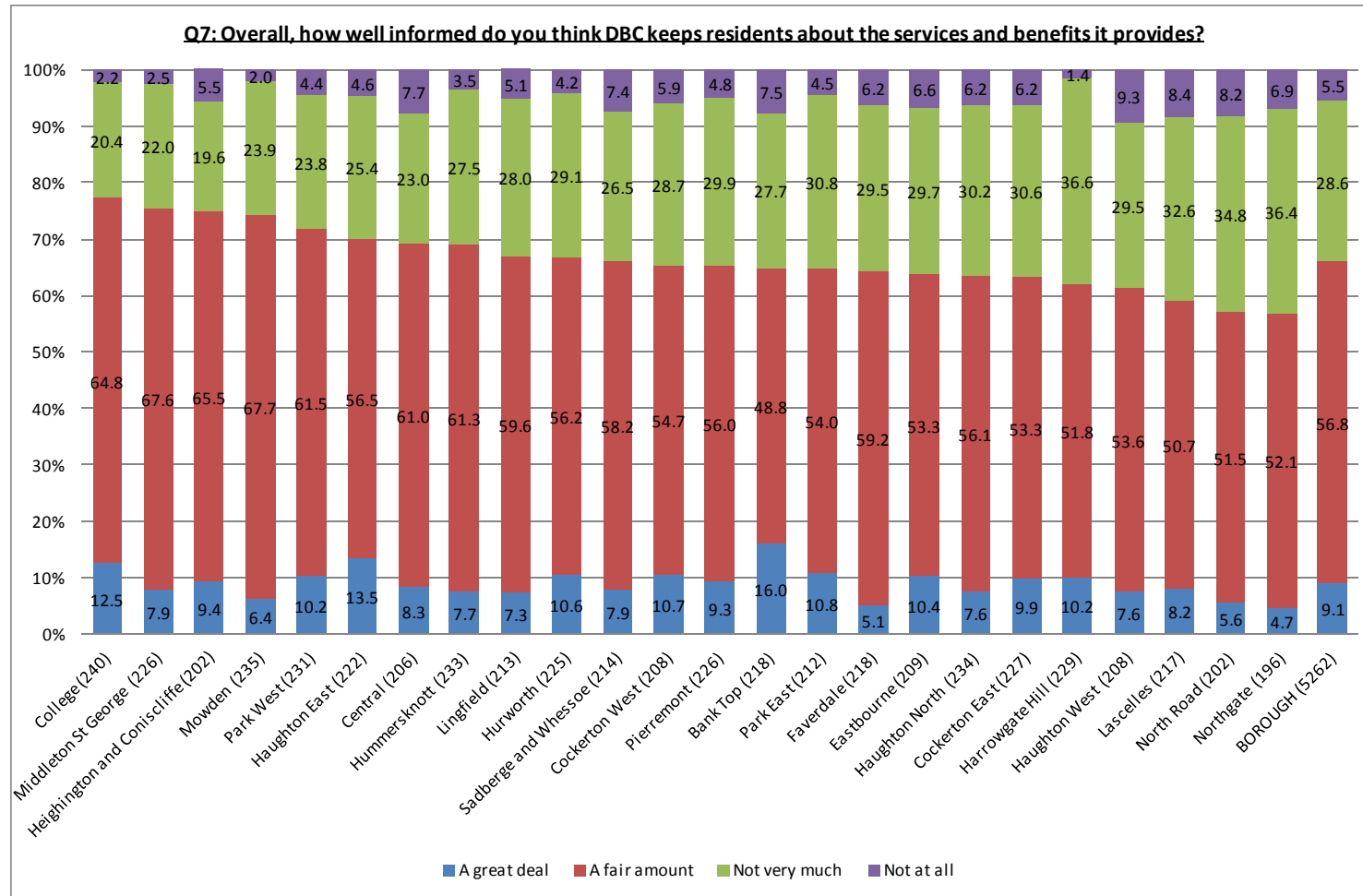
32.6% of the overall sample indicated that they 'speak positively' about Darlington Borough Council either 'without being asked' or 'when asked'. 'Speak positively' responses by ward ranged from 42.3% of respondents in Bank Top and reduced to 20.0% of respondents in Harrowgate Hill.



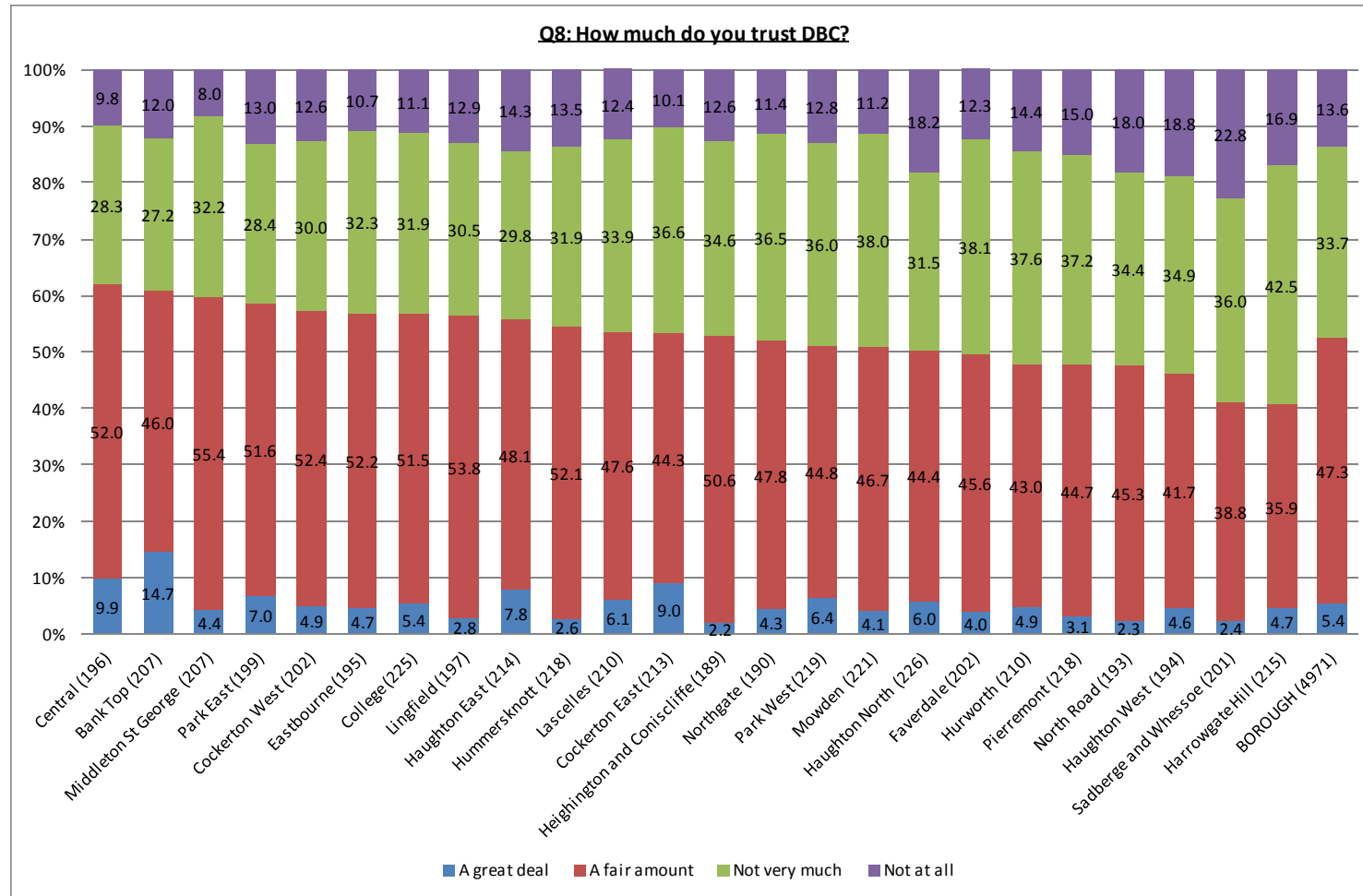
51.9% of the overall sample believed that Darlington Borough Council acts on the concerns of local residents either 'a great deal' or 'a fair amount', with positive responses by ward ranging from 64.8% of respondents in Central while reducing to 33.4% of respondents in Sadberge and Whessoe. 48.7% of respondents in Harrowgate Hill gave positive responses.



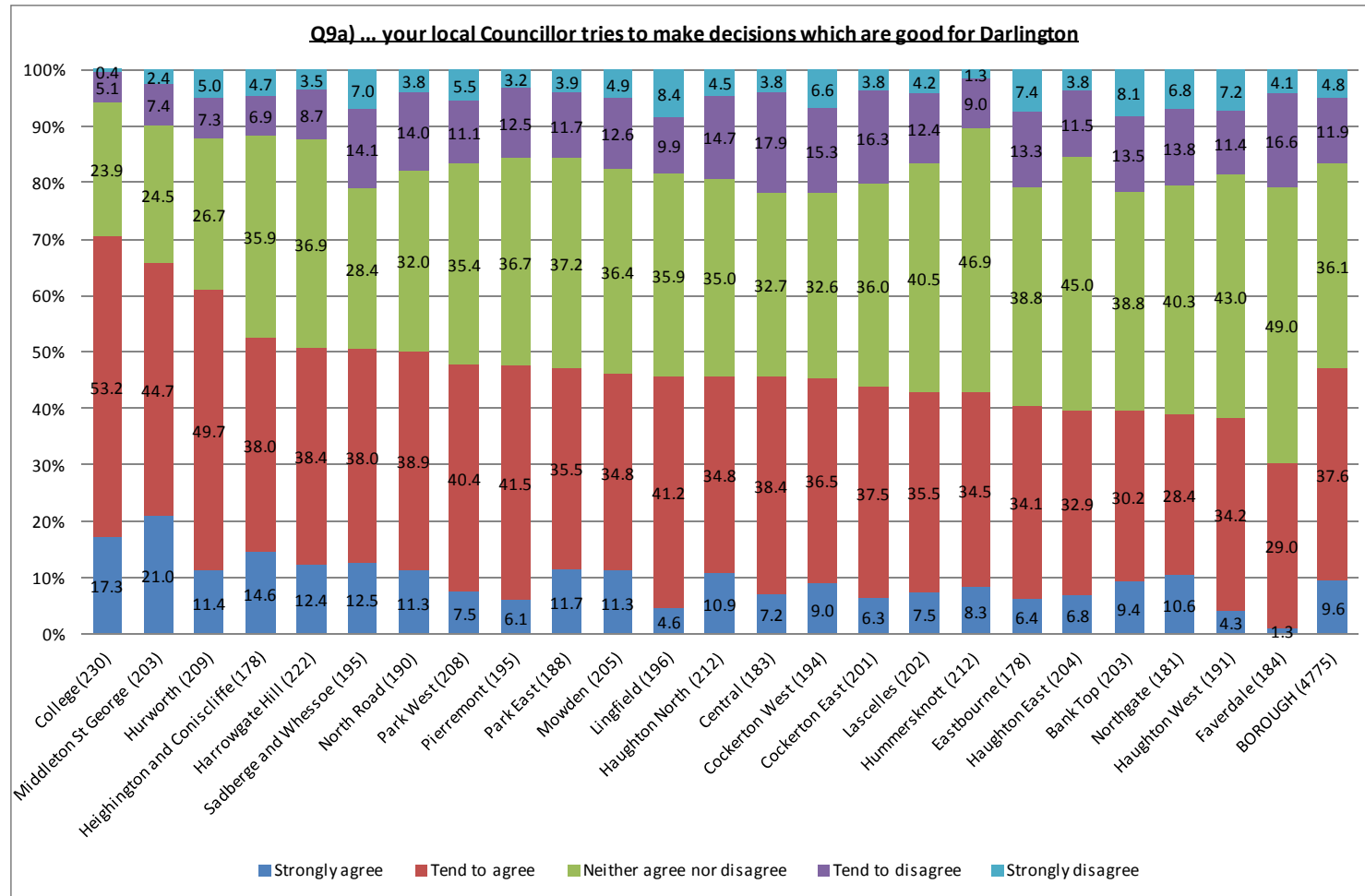
14.6% of the overall sample agreed that they can influence the decisions made by Darlington Borough Council, while agreement by ward ranged from 21.8% of respondents in Central while falling to 7.9% of those in Mowden. 10.7% of respondents in Harrowgate Hill agreed that they can influence the decisions made by Darlington Borough Council.



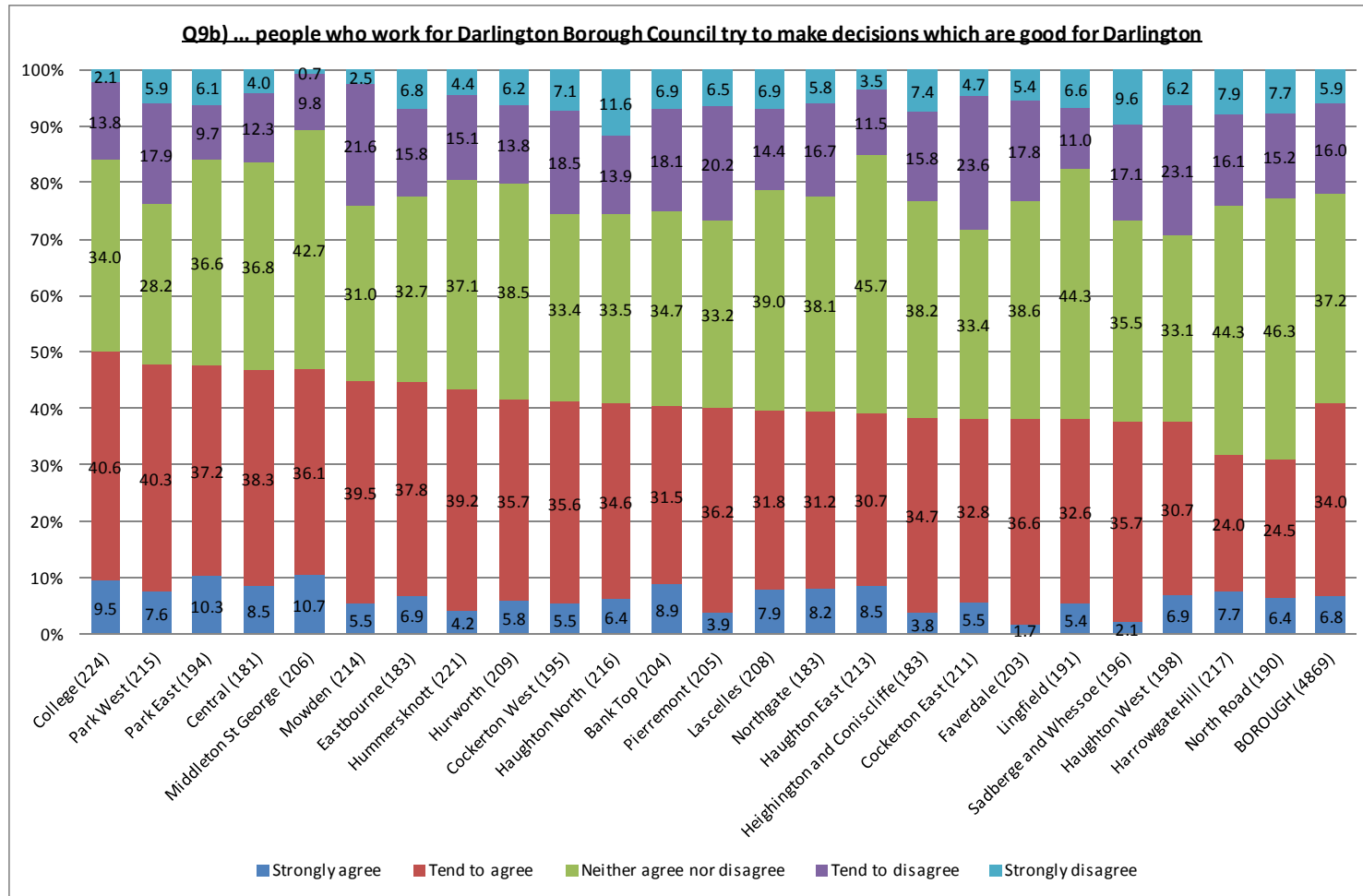
65.9% of the overall sample, when asked how well informed they feel Darlington Borough Council keeps residents about the services and benefits it provides, gave either 'a great deal' or 'a fair amount' responses. Positive responses by ward ranged from 77.3% of respondents in College while falling to 56.8% of those in Northgate. 62.0% of respondents in Harrowgate Hill gave positive responses.



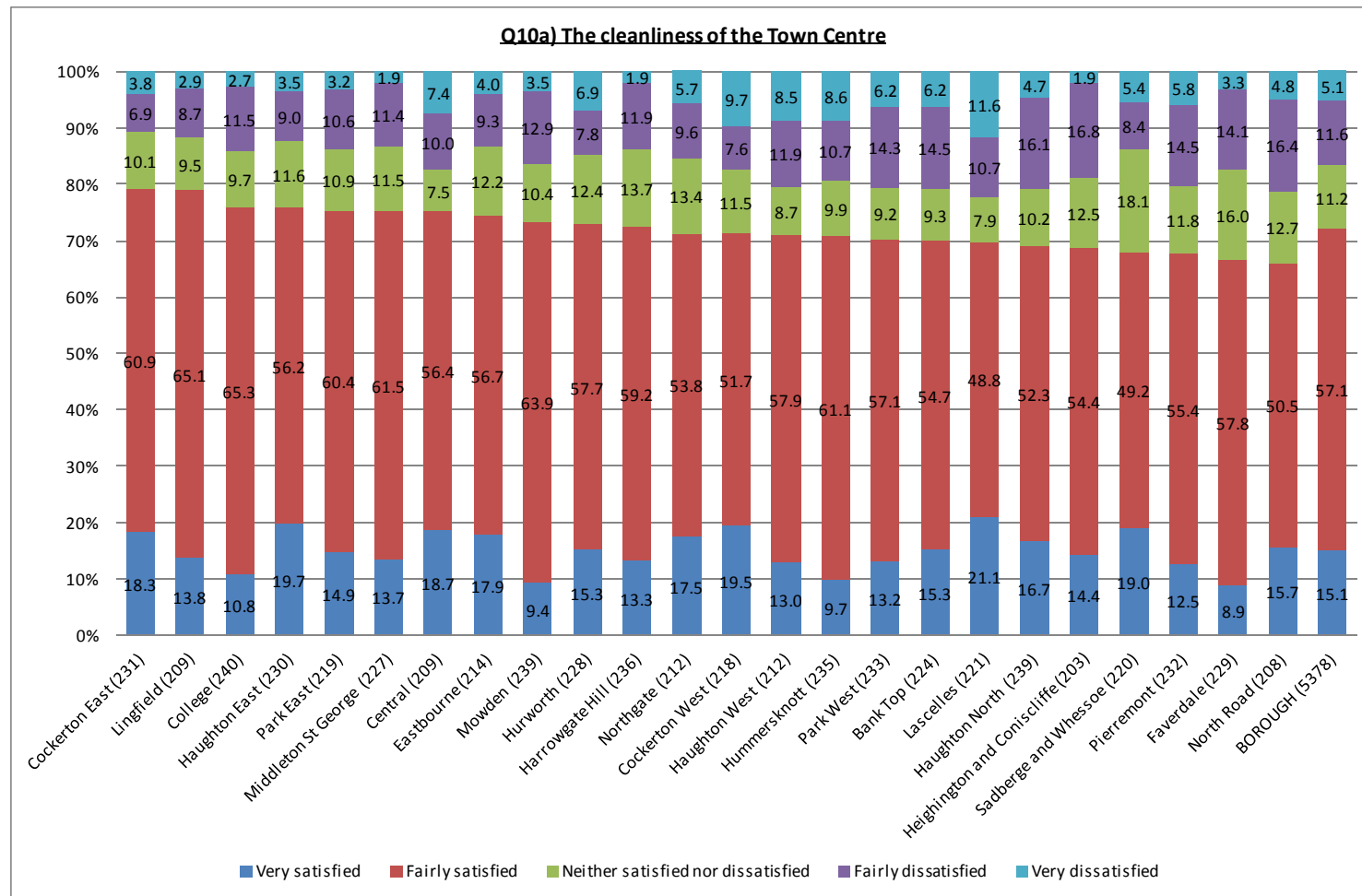
52.7% of respondents in the Borough overall indicated that they trust Darlington Borough Council either 'a great deal' or 'a fair amount', with such responses by ward ranging from 61.9% of respondents in Central while falling to 40.6% of respondents in Harrowgate Hill.



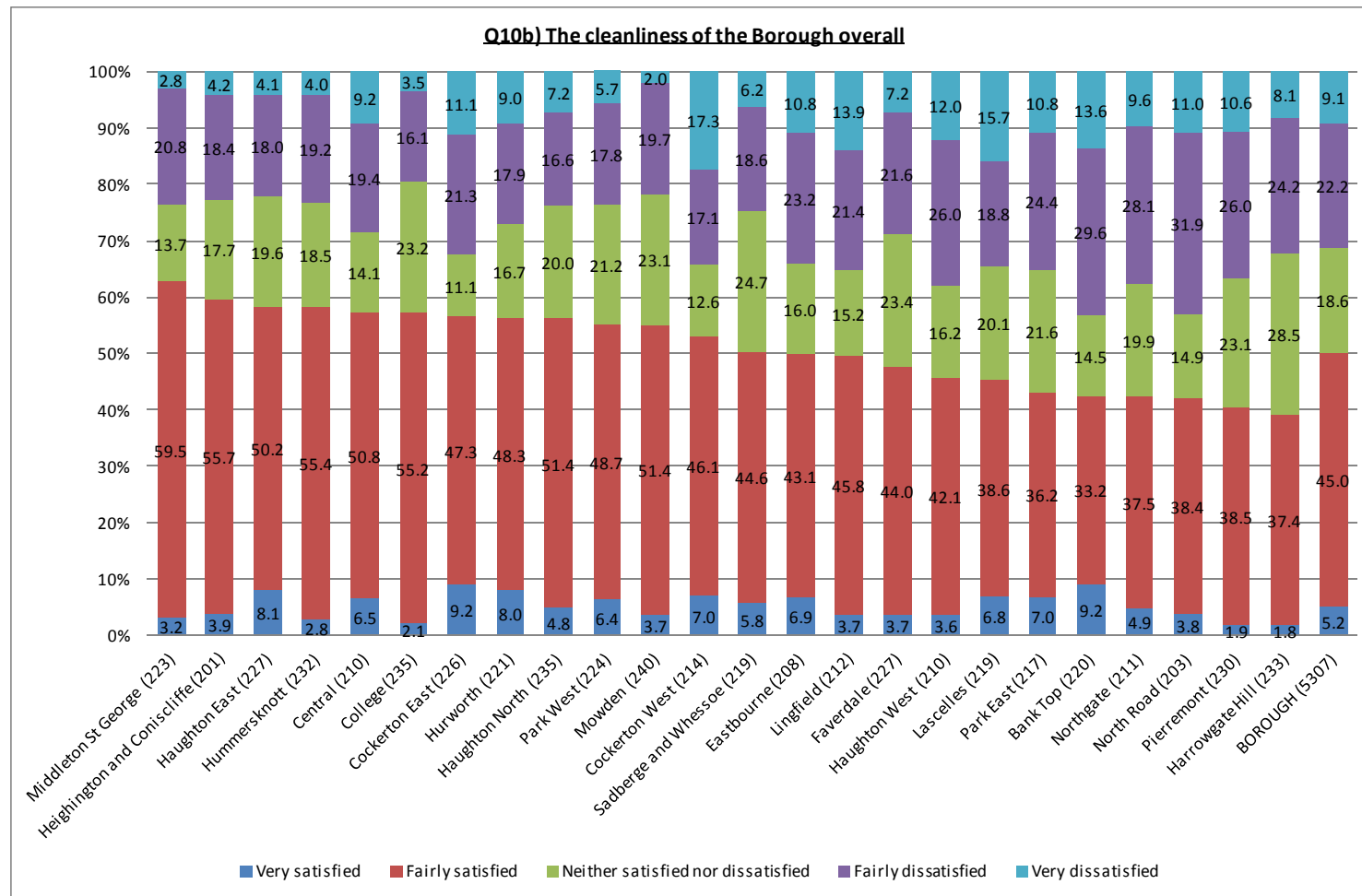
47.2% of the overall sample agreed that their local councillor tries to make decisions which are good for Darlington, with agreement by ward ranging from 70.5% of respondents in College and reducing to 30.3% of respondents in Faverdale. 50.8% of respondents in Harrowgate Hill agreed that their local councillor tries to make decisions which are good for Darlington.



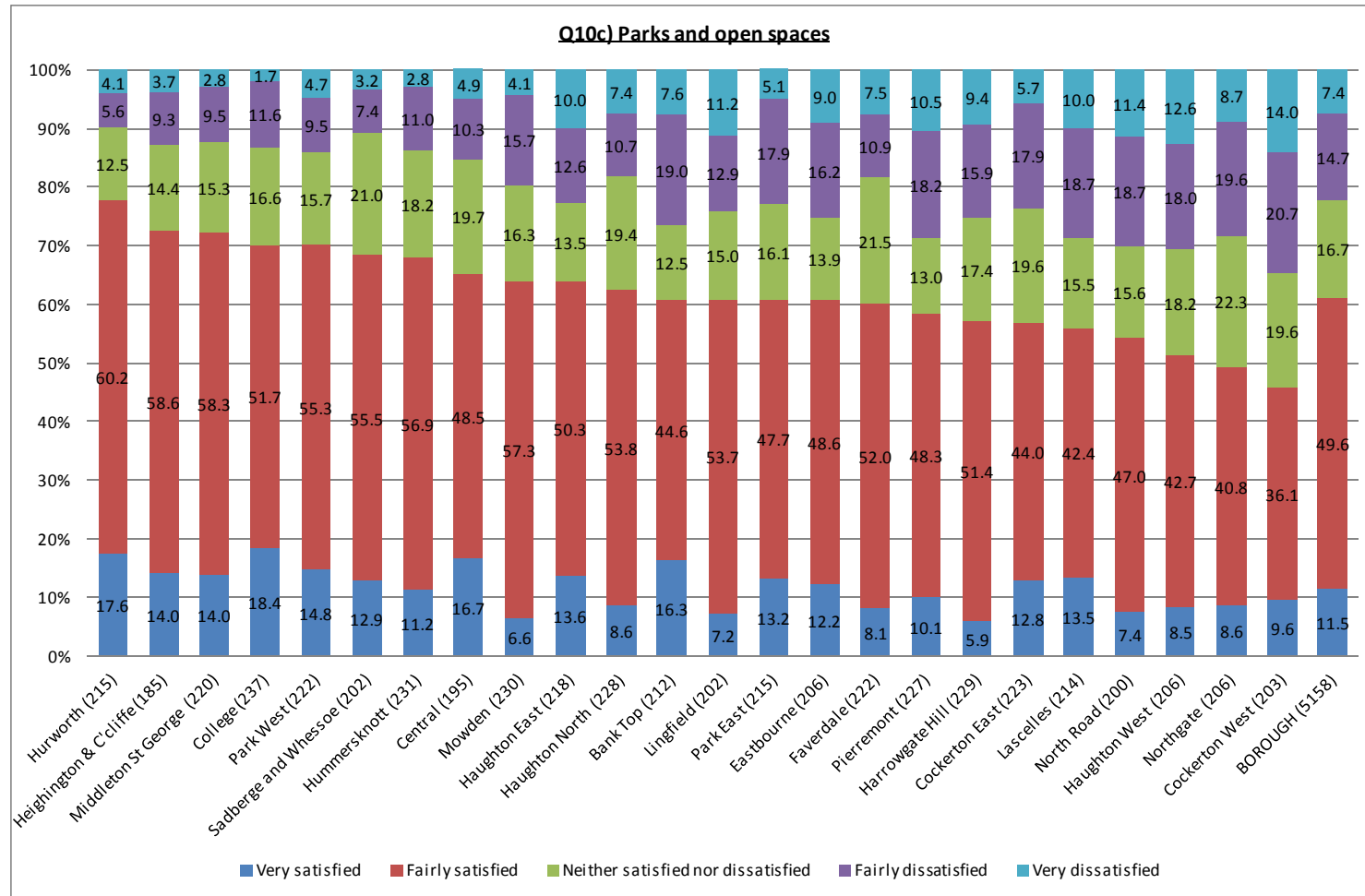
40.8% of the overall sample agreed that people who work for Darlington Borough Council try to make decisions which are good for Darlington, with agreement by ward ranging from 50.1% of respondents in College and falling to 30.9% of respondents in North Road. 31.7% of respondents in Harrowgate Hill agreed that people who work for Darlington Borough Council try to make decisions which are good for Darlington - the second lowest of the 24 wards.



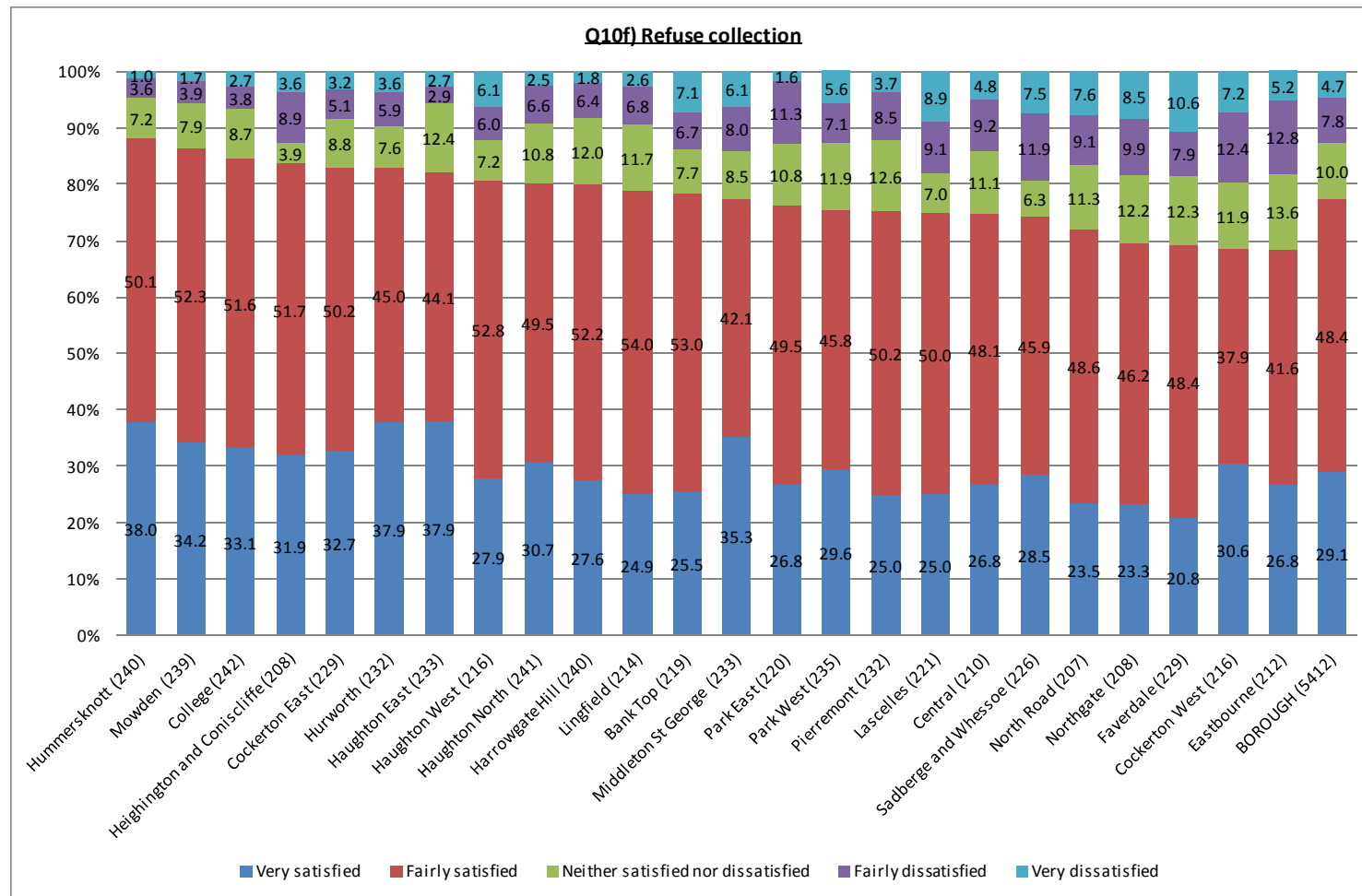
72.2% of respondents from the overall sample expressed satisfaction with the cleanliness of Darlington Town Centre, with satisfaction by ward ranging from 79.2% of respondents in Cockerton East and reducing to 66.2% of respondents in North Road. 72.5% of respondents in Harrowgate Hill expressed satisfaction with the cleanliness of Darlington Town Centre.



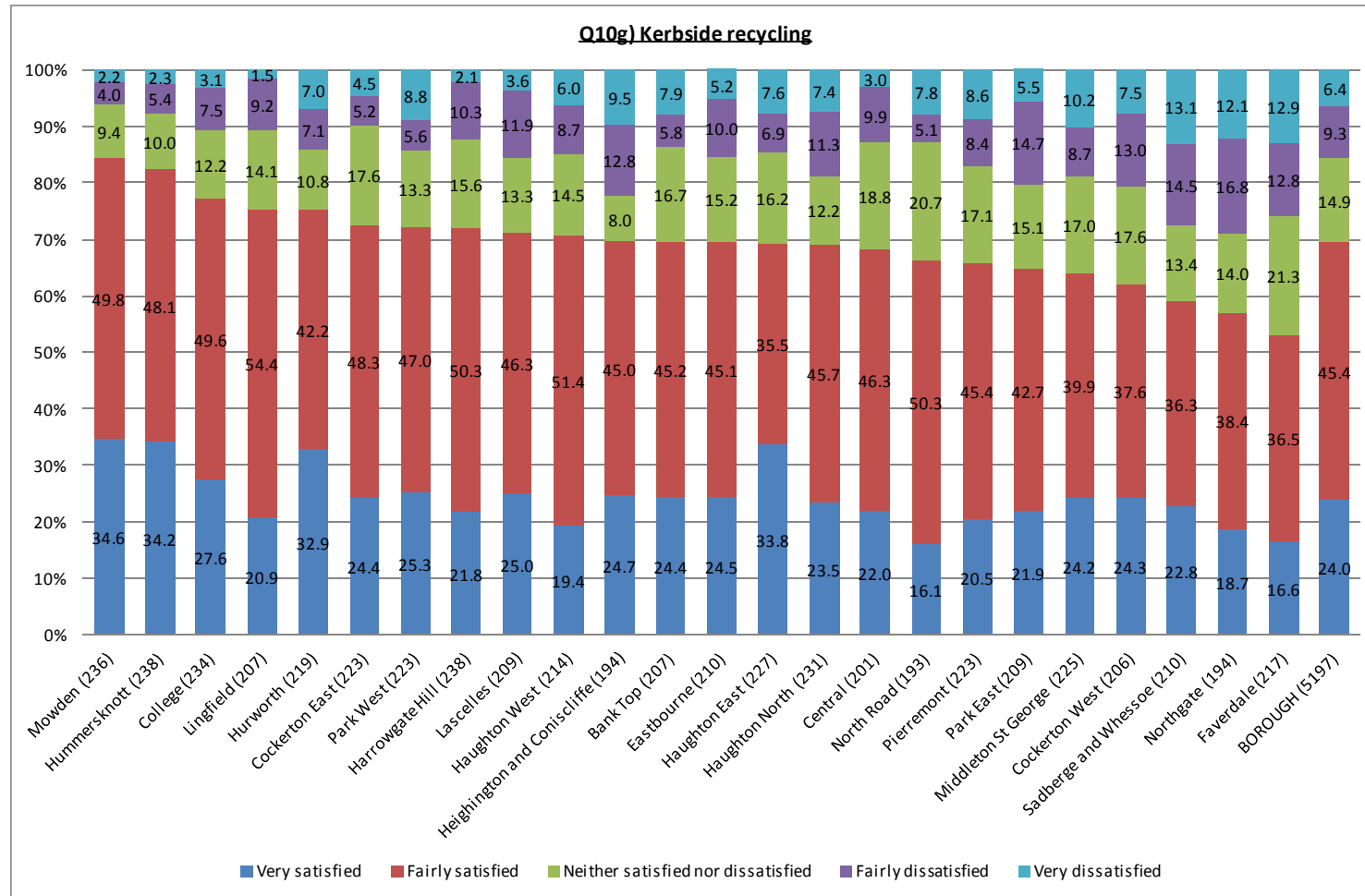
Half of the overall sample (50.2%) expressed satisfaction with the cleanliness of the Borough overall. Satisfaction by ward ranged from 62.7% of respondents in Middleton St George while reducing to 39.2% of respondents in Harrowgate Hill.



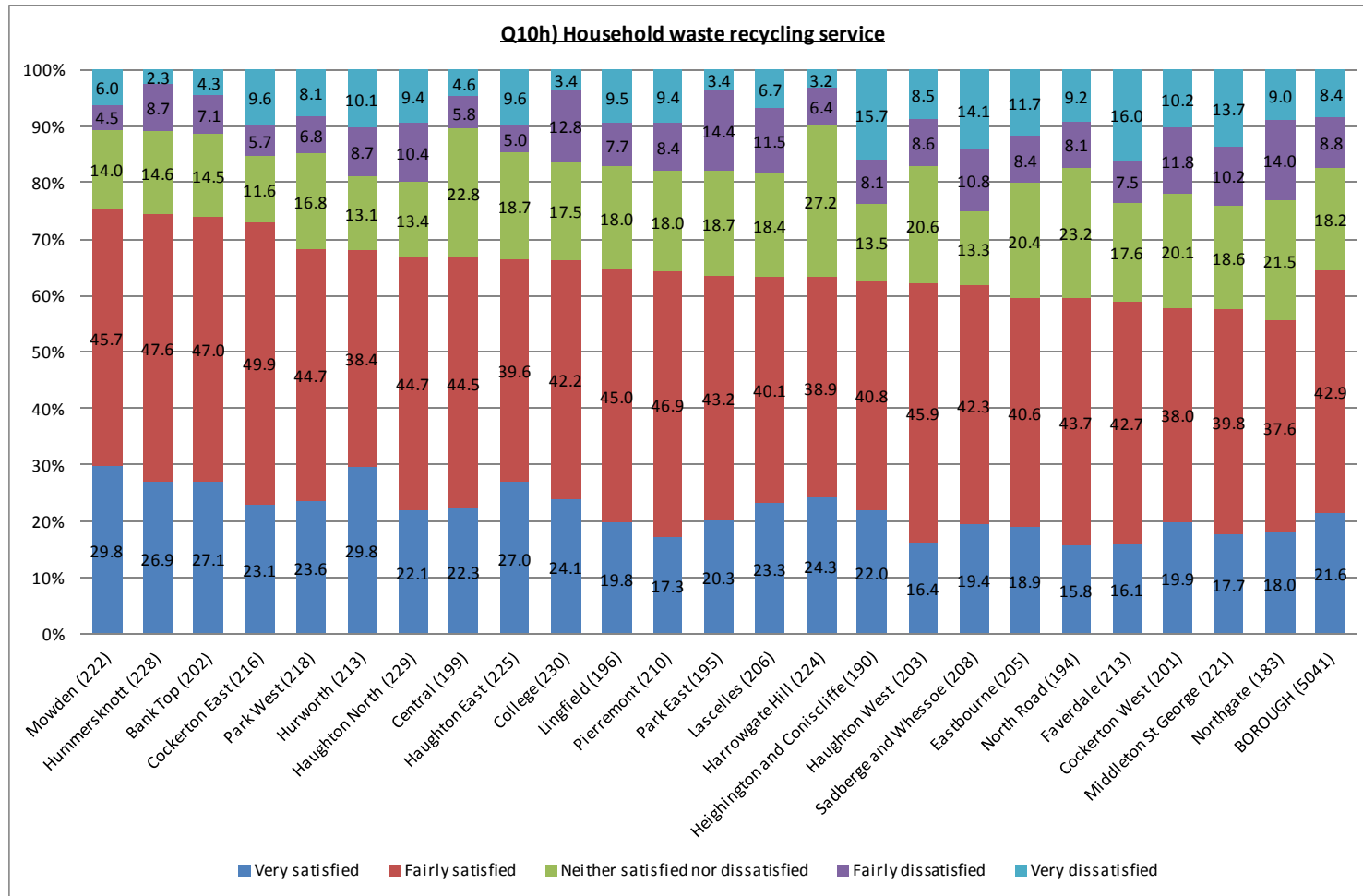
61.1% of respondents from the overall sample expressed satisfaction with parks and open spaces in Darlington, with satisfaction by ward ranging from 77.8% of respondents in Hurworth and falling to 45.7% of respondents in Cockerton West. 57.3% of respondents in Harrowgate Hill expressed satisfaction with parks and open spaces in Darlington.



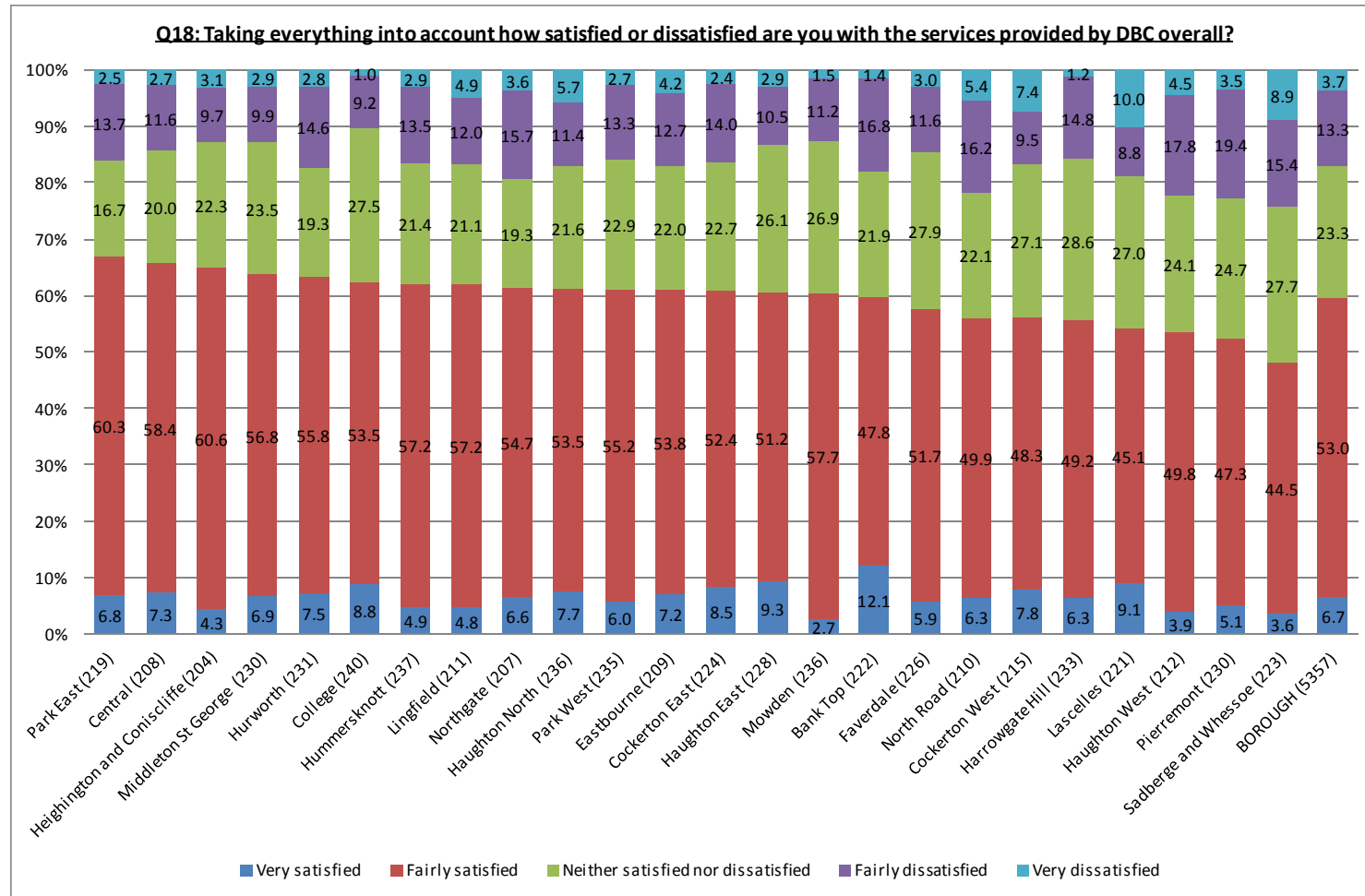
77.5% of the overall sample expressed satisfaction with refuse collection in Darlington, with satisfaction by ward ranging from 88.1% of respondents in Hummersknott and falling to 68.4% of respondents in Eastbourne. 79.8% of respondents in Harrowgate Hill expressed satisfaction with refuse collection in Darlington.



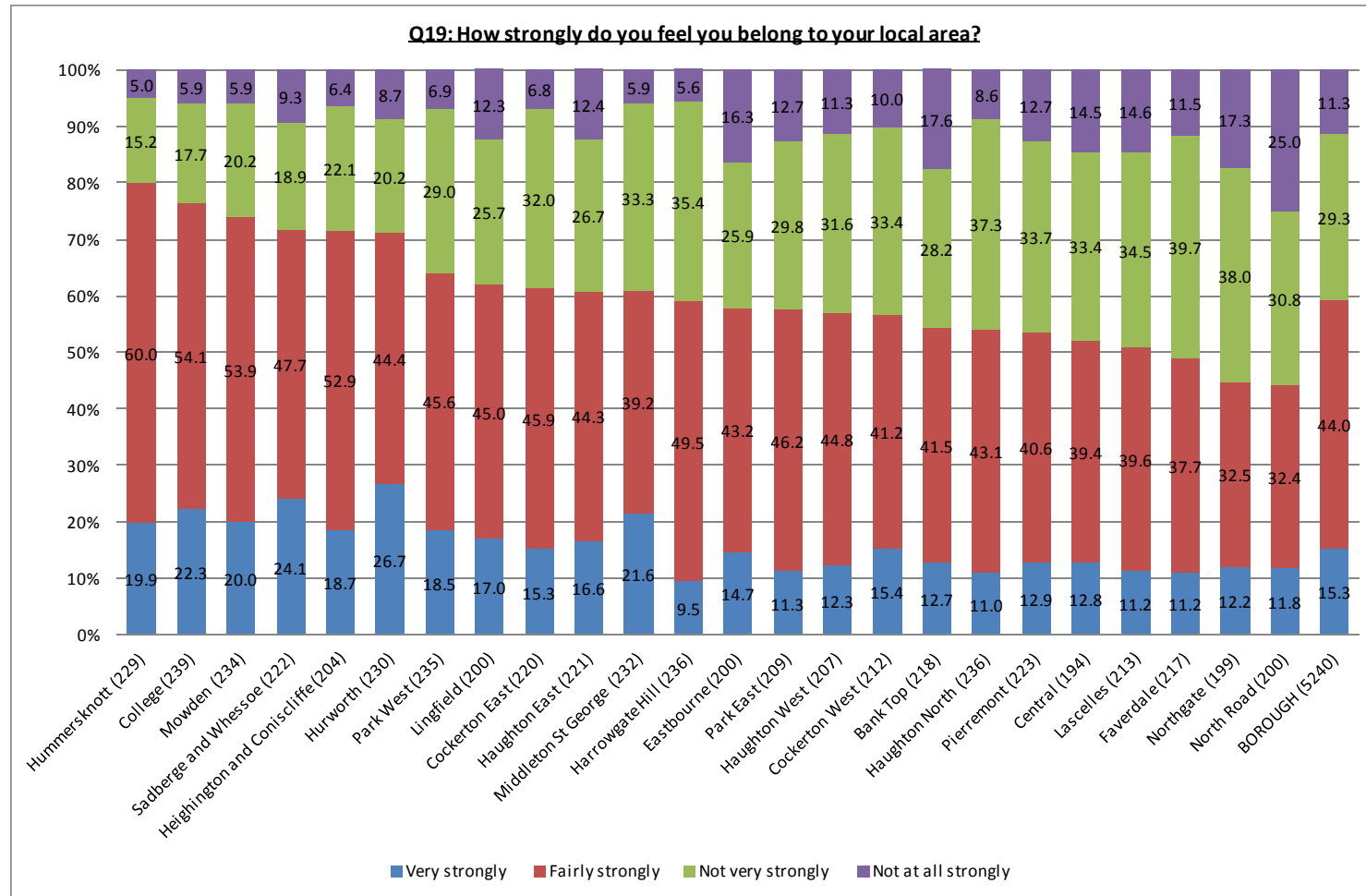
69.4% of the overall sample expressed satisfaction with kerbside recycling, with satisfaction by ward ranging from 84.4% of respondents in Mowden and reducing to 53.1% of respondents in Faverdale. 72.1% of respondents in Harrowgate Hill expressed satisfaction with kerbside recycling.



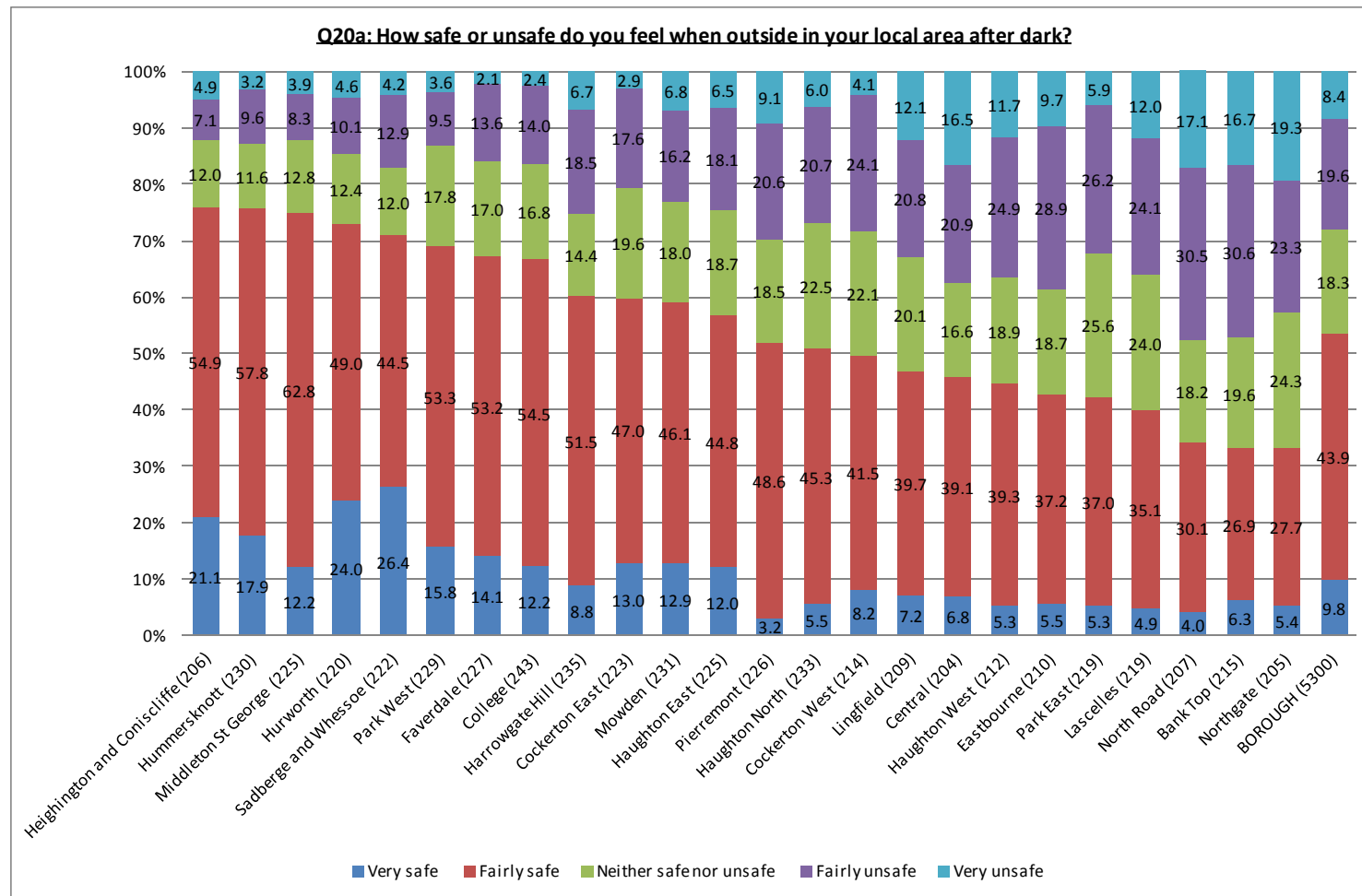
64.5% of the overall sample expressed satisfaction with household waste recycling, with satisfaction by ward ranging from 75.5% of respondents in Mowden while falling to 55.6% of those in Northgate. 63.2% of respondents in Harrowgate Hill expressed satisfaction with household waste recycling.



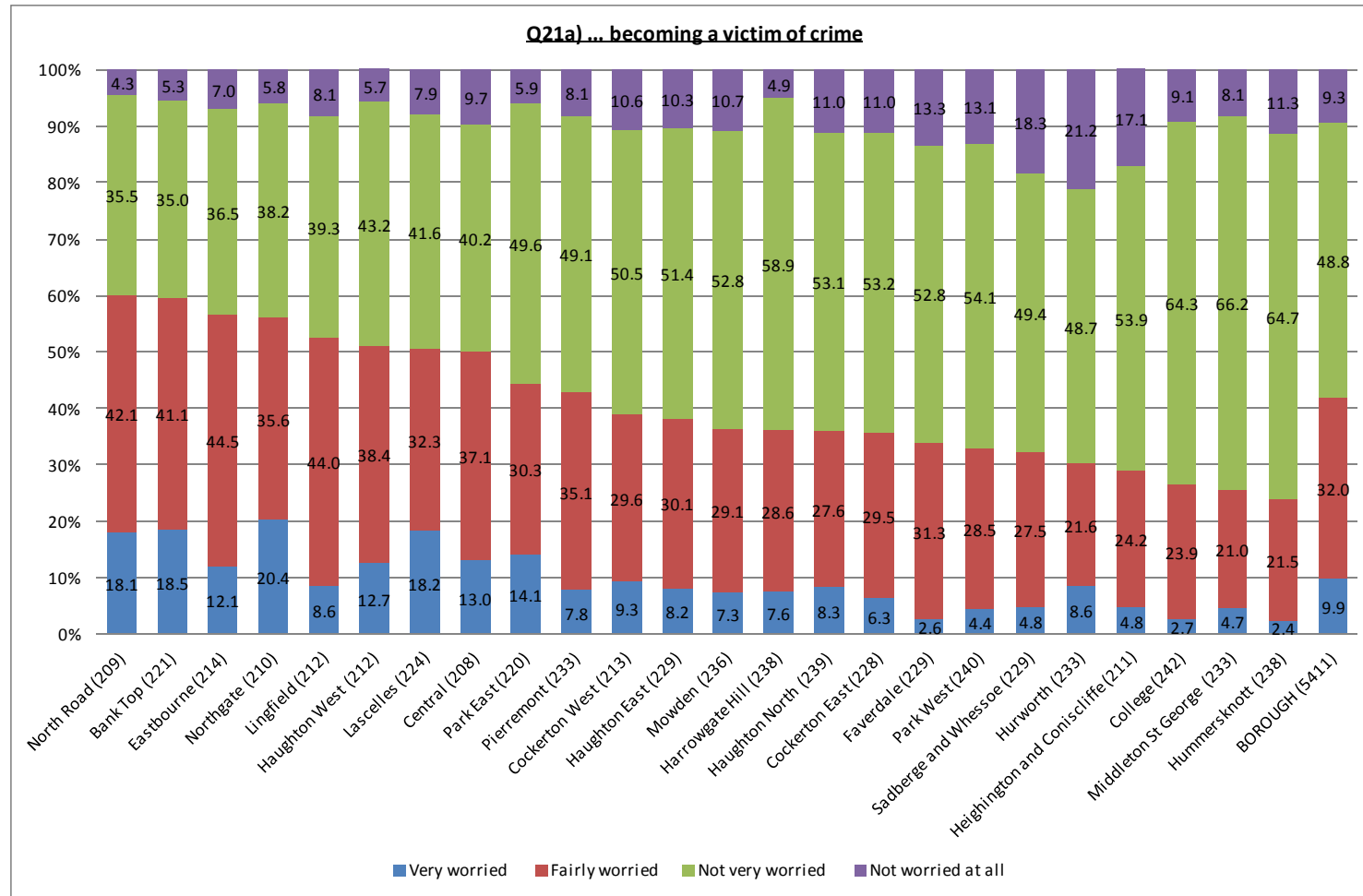
59.7% of the overall sample expressed satisfaction with the overall services provided by Darlington Borough Council, with satisfaction by ward ranging from 67.1% of respondents in Park East and falling to 48.1% of those in Sadberge and Whesoe. 55.5% of respondents in Harrowgate Hill expressed satisfaction with the overall services provided by Darlington Borough Council.



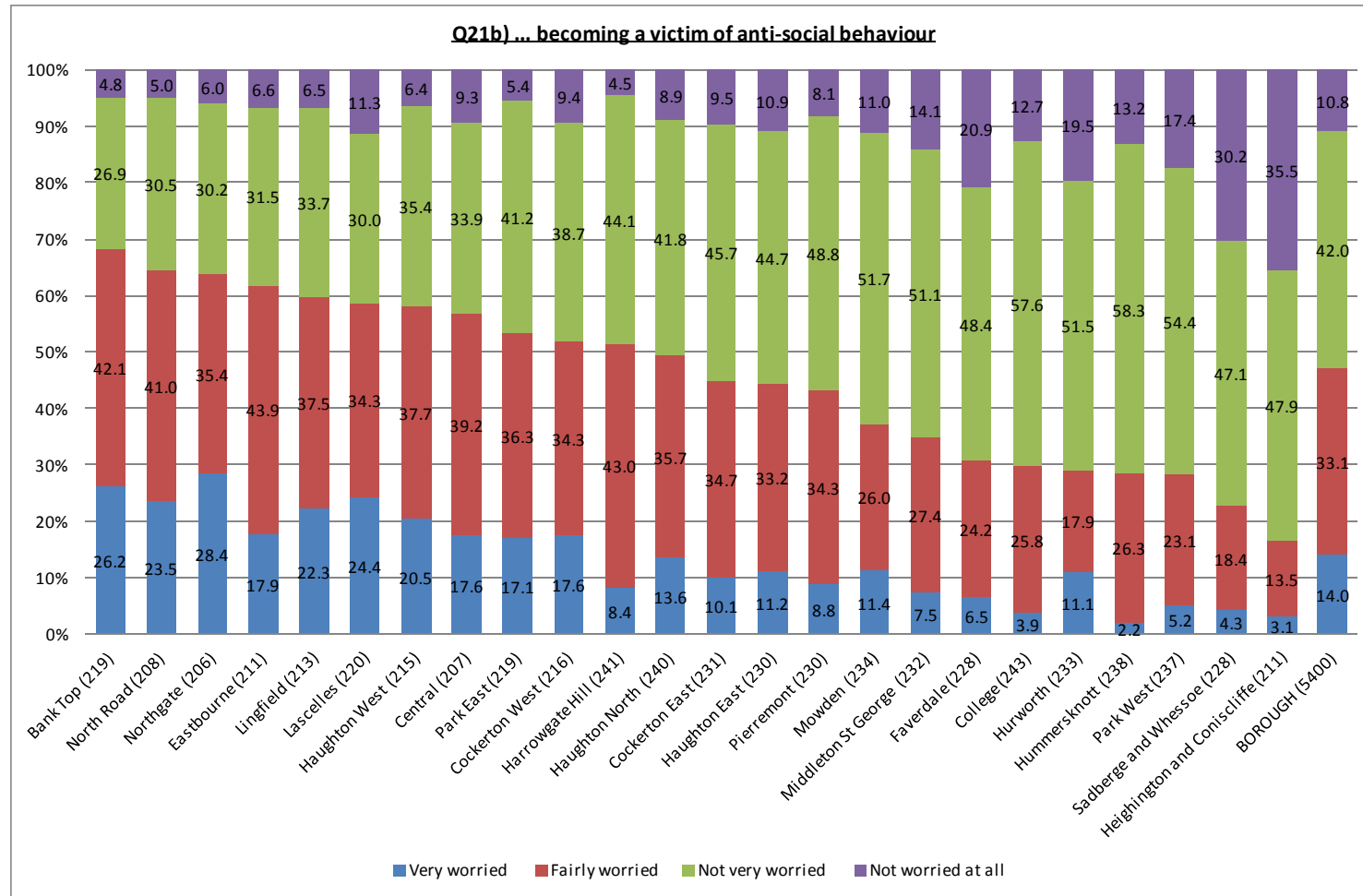
59.3% of respondents from the overall sample indicated that they feel that they belong either 'very' or 'fairly strongly' to their local area, with agreement by ward ranging from 79.9% of respondents in Hummersknott while reducing to 44.2% of respondents in North Road. 59.0% of respondents in Harrowgate Hill indicated that they feel that they belong either 'very' or 'fairly strongly' to their local area.



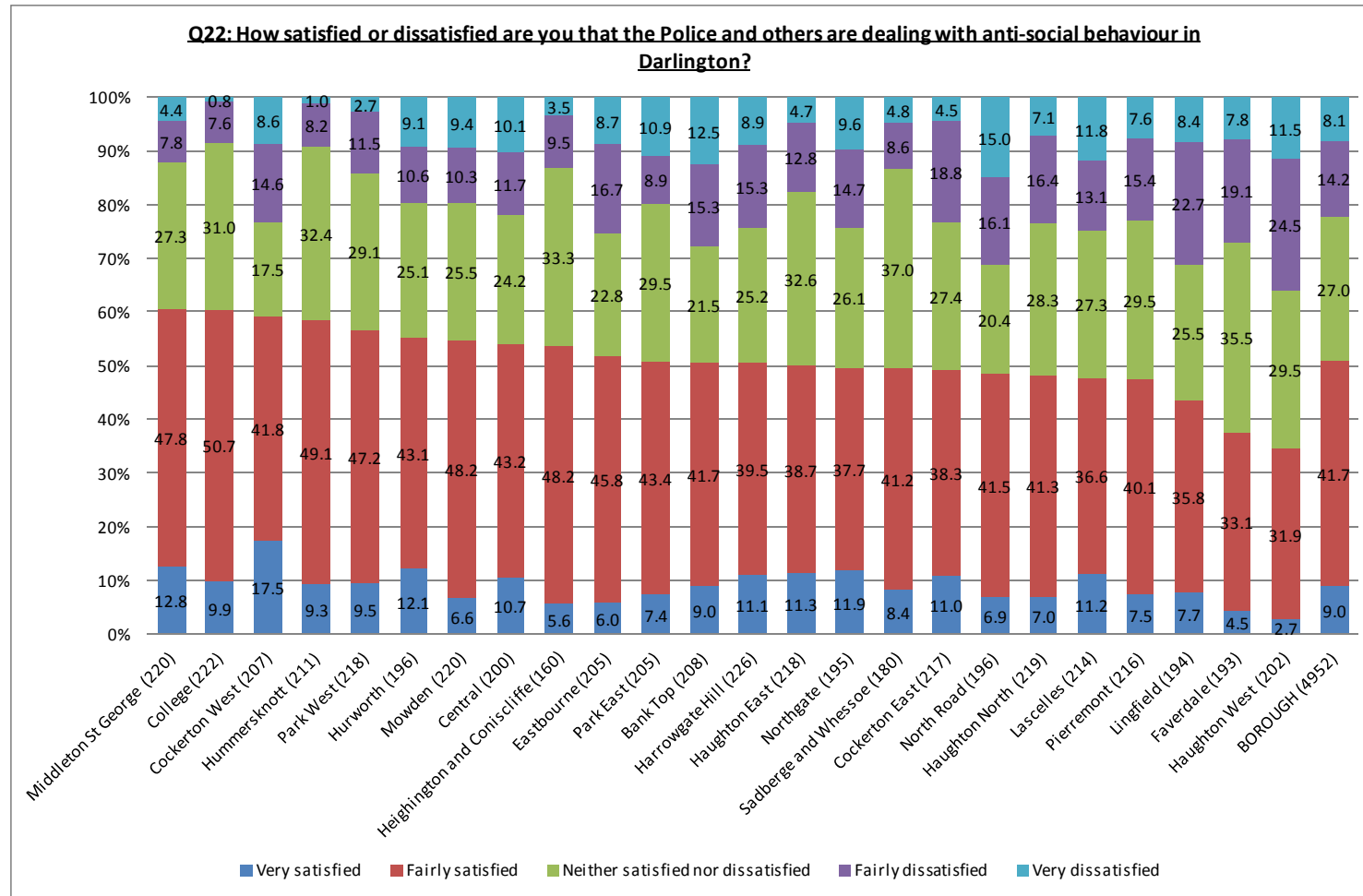
53.7% of respondents from the Borough overall indicated that they feel either 'very' or 'fairly safe' when outside in their local area after dark, with 'safe' responses by ward ranging from 76.0% of respondents in Heighington and Coniscliffe and reducing to 33.1% of respondents in Northgate. 60.3% of respondents in Harrowgate Hill gave 'safe' responses.



41.9% of the overall sample gave 'worried' responses in relation to potentially becoming a victim of crime, with such responses by ward ranging from 60.2% of respondents in North Road and falling to 23.9% of respondents in Hummersknott. 36.2% of respondents in Harrowgate Hill indicated that they are 'worried' about potentially becoming a victim of crime.



47.1% of the overall sample were worried about becoming a victim of anti-social behaviour, with likelihood by ward of giving such a response ranging from 68.3% of respondents in Bank Top and falling to 16.6% of respondents in Heighington and Coniscliffe. 51.4% of respondents in Harrowgate Hill were worried about becoming a victim of anti-social behaviour.



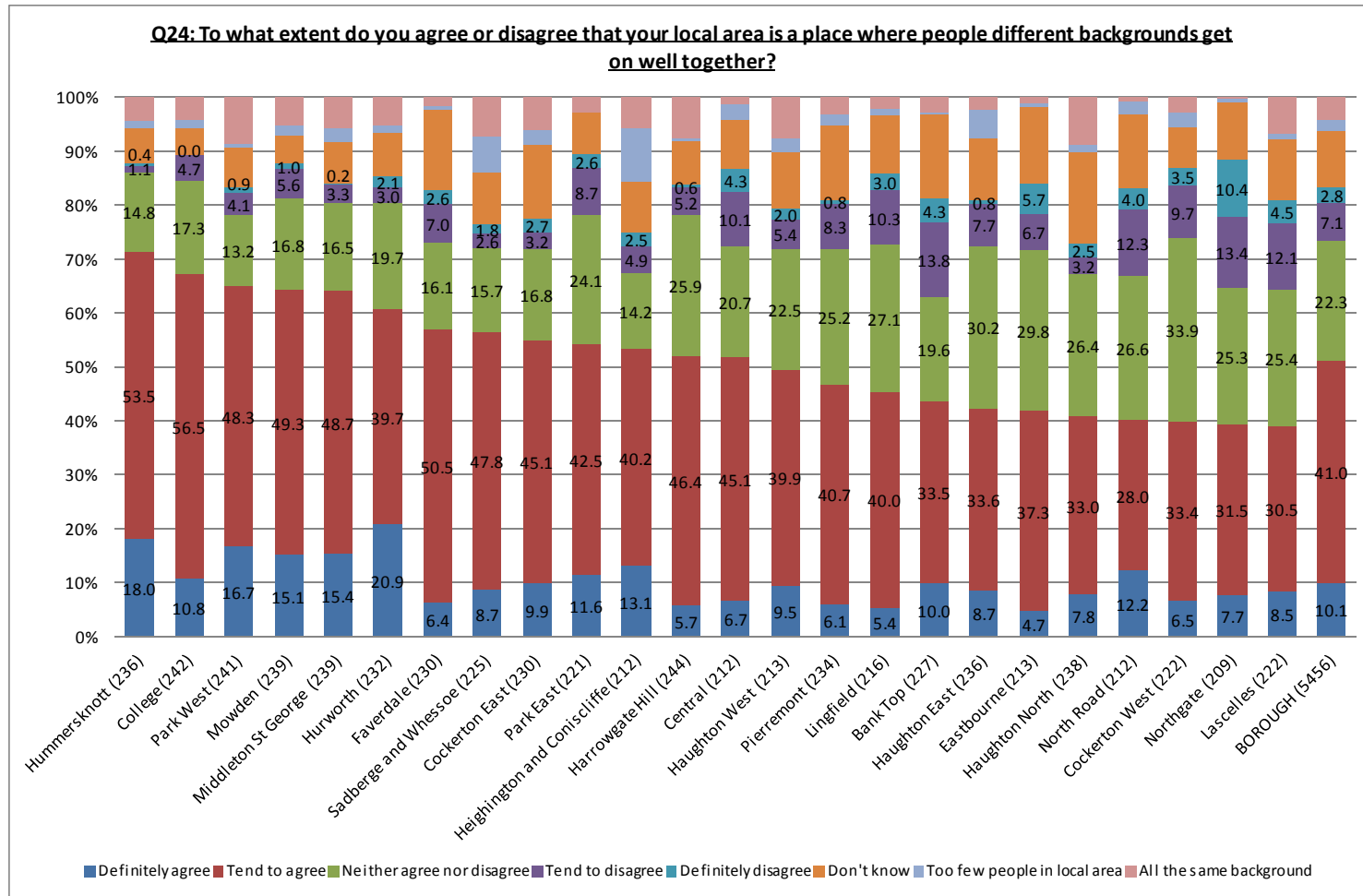
50.7% of respondents from the overall sample were satisfied that the Police and others are dealing with anti-social behaviour in Darlington, with satisfaction by ward ranging from 60.6% of respondents in Middleton St George and reducing to 34.6% of those in Haughton West. 50.6% of respondents in Harrowgate Hill were satisfied that the Police and others are dealing with anti-social behaviour in Darlington.

Q23: Anti-social behaviour problems in the local area (Sorted by 'Very big' + 'Fairly big' response %)

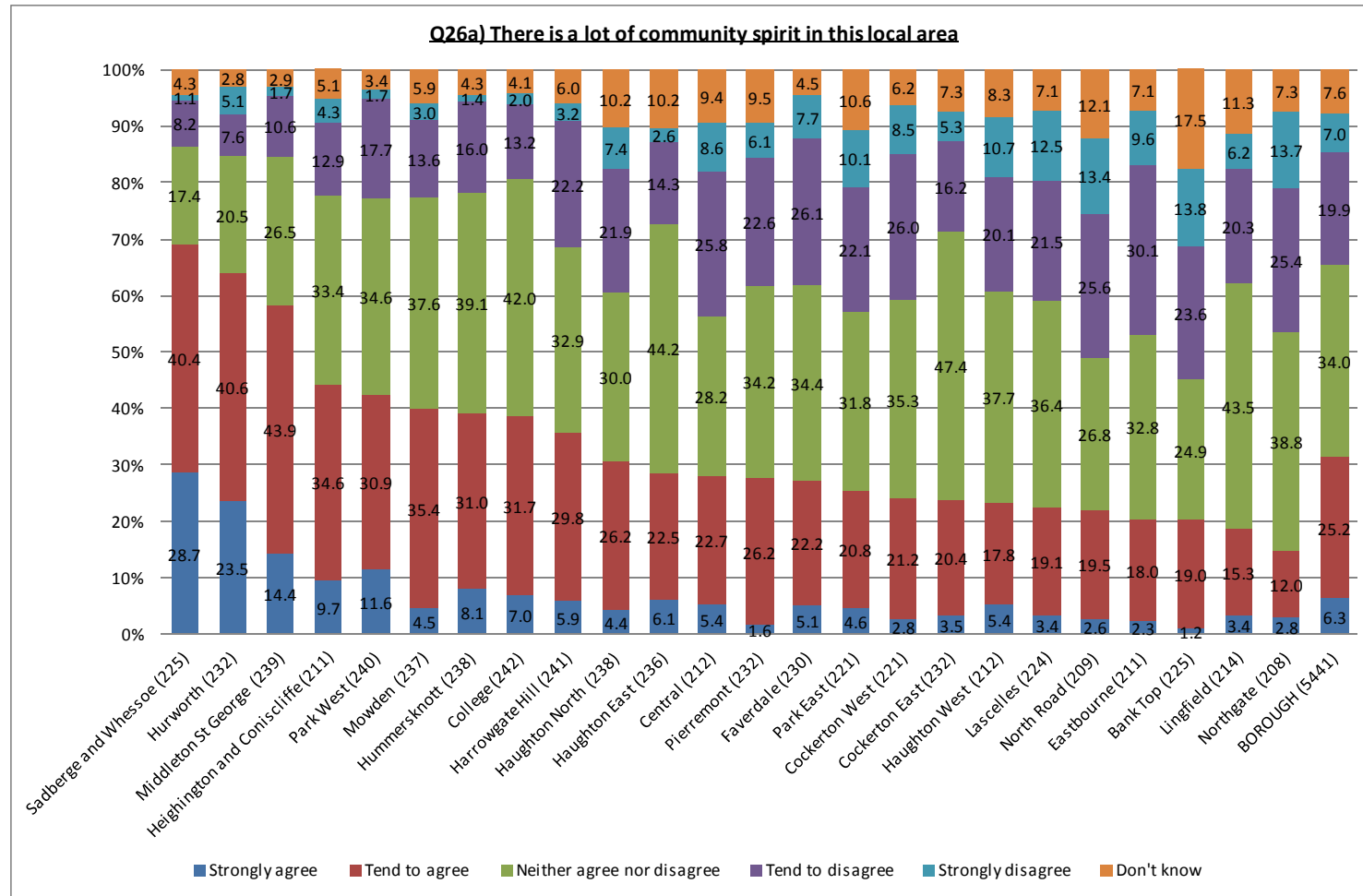
The biggest anti-social behaviour problems for the **Borough overall** were: 'dog fouling' (59.5% 'very/ fairly big problem'), 'speeding vehicles and dangerous driving' (40.1%), 'rubbish or litter lying around' (40.1%), 'burglary, including from sheds, greenhouses, farm buildings etc.' (32.4%), and 'underage drinking and sale of alcohol to youths' (30.0%).

| Harrowgate Hill Ward | | | | |
|---|--------------------|----------------------|------------------------|----------------------|
| | A very big problem | A fairly big problem | Not a very big problem | Not a problem at all |
| | Row N % | Row N % | Row N % | Row N % |
| Q23m) Dog fouling | 32.2 | 36.3 | 18.4 | 13.0 |
| Q23b) Rubbish or litter lying around | 15.0 | 34.5 | 36.3 | 14.2 |
| Q23i) Speeding vehicles and dangerous driving | 15.1 | 23.6 | 37.8 | 23.5 |
| Q23j) Burglary, including from sheds, greenhouses, farm buildings etc. | 9.5 | 23.6 | 43.0 | 24.0 |
| Q23k) Underage drinking and sale of alcohol to youths | 11.3 | 17.2 | 37.7 | 33.8 |
| Q23g) Groups hanging around the streets | 7.0 | 16.9 | 49.3 | 26.9 |
| Q23c) Vandalism, graffiti and other deliberate damage to property or vehicles | 7.0 | 16.5 | 45.4 | 31.1 |
| Q23h) Groups of people (including youths drinking) which cause nuisance, intimidation or racial abuse | 6.1 | 14.3 | 43.8 | 35.8 |
| Q23d) People using or dealing drugs | 7.4 | 12.4 | 33.5 | 46.7 |
| Q23n) People moving in and out of the area | 7.8 | 5.6 | 43.3 | 43.3 |
| Q23e) People being drunk or rowdy in public places | 3.3 | 9.8 | 46.9 | 40.0 |
| Q23a) Noisy neighbours or loud parties | 3.8 | 5.4 | 30.2 | 60.6 |
| Q23l) Violence, including domestic violence | 1.0 | 7.3 | 35.6 | 56.1 |
| Q23f) Abandoned or burnt out cars | .2 | .6 | 22.7 | 76.5 |

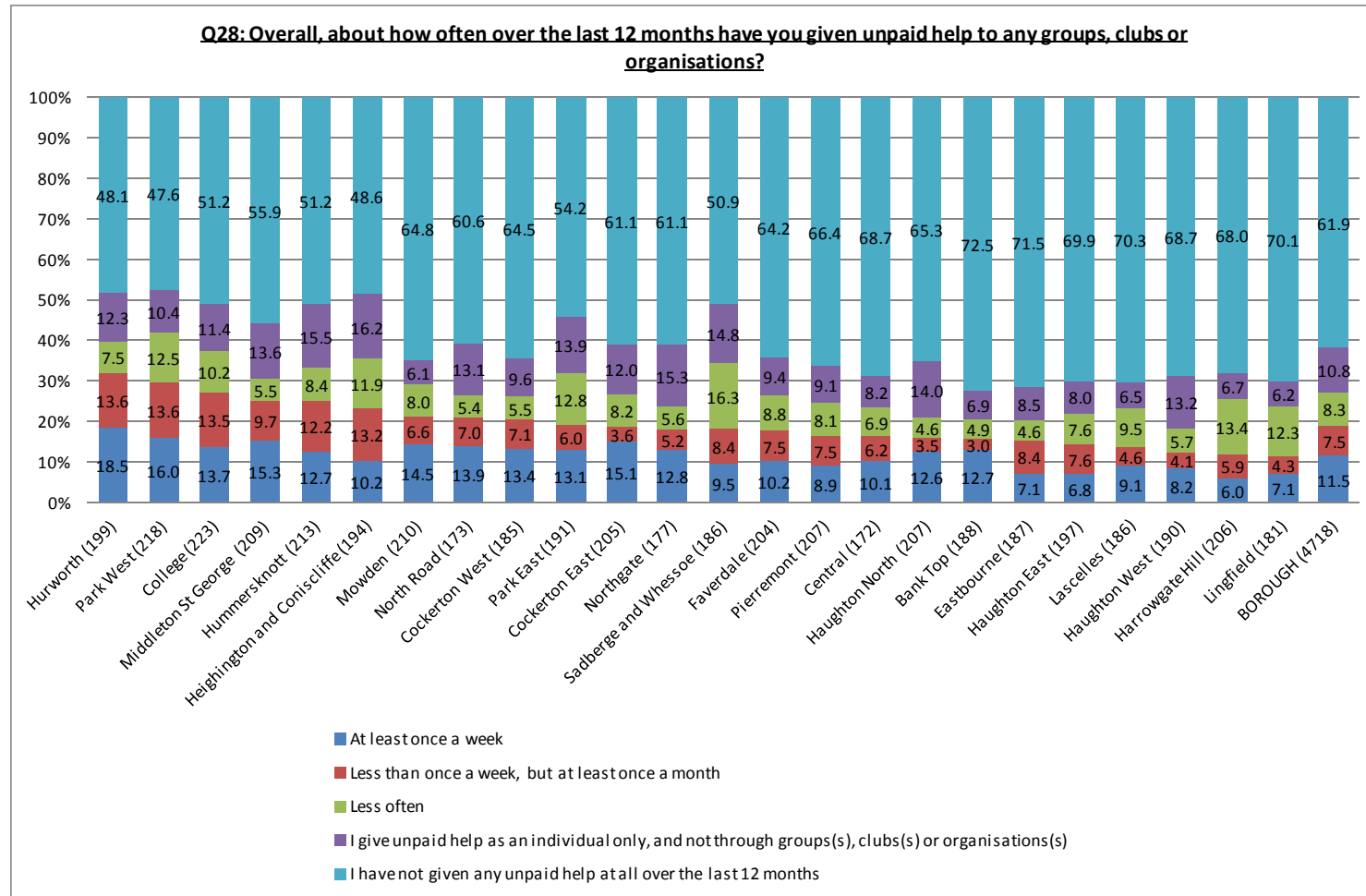
The biggest anti-social behaviour problems in **Harrowgate Hill Ward** were considered to be 'dog fouling' (68.5% 'very/ fairly big problem'), 'rubbish or litter lying around' (49.5%), 'speeding vehicles and dangerous driving' (38.7%), and 'burglary, including from sheds, greenhouses, farm buildings etc.' (33.1%).



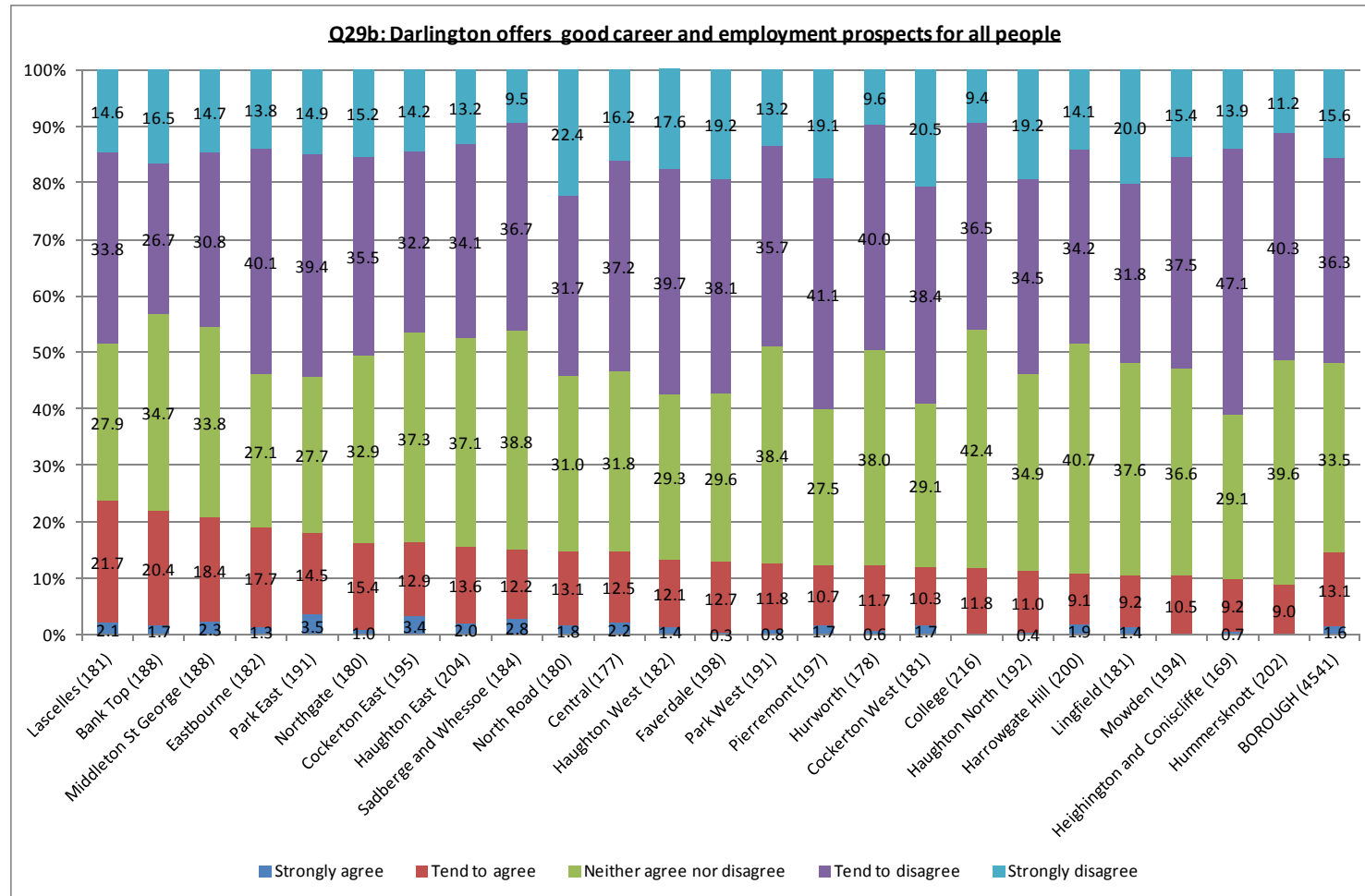
51.0% of respondents from the overall sample agreed that their local area is a place where people from different backgrounds get on well together, with agreement by ward ranging from 71.5% of respondents in Hummersknott while reducing to 39.0% of respondents in Lascelles. 52.1% of respondents in Harrowgate Hill agreed that their local area is a place where people from different backgrounds get on well together.



31.5% of respondents from the overall sample agreed that there is a lot of community spirit in their local area, with agreement by ward ranging from 69.1% of respondents in Sadberge and Whessoe and falling to 14.8% of those in Northgate. 35.7% of respondents in Harrowgate Hill agreed that there is a lot of community spirit in their local area.

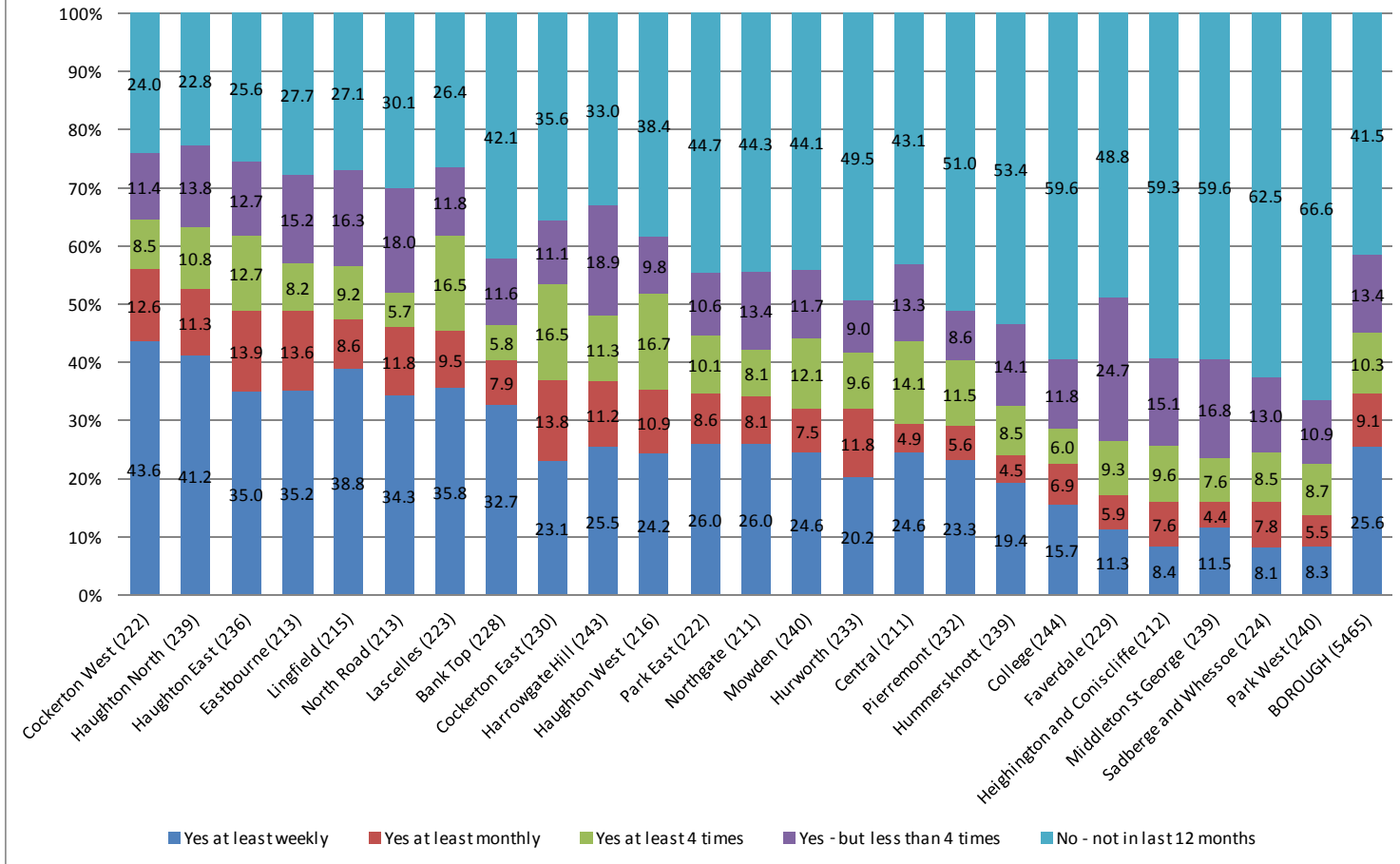


19.0% of the overall sample give unpaid help to groups, clubs or organisations at least once a month, while likelihood by ward of doing so with such frequency ranged from 32.1% of respondents in Hurworth while reducing to 11.4% of respondents in Lingfield. 11.9% of respondents in Harrowgate Hill give unpaid help to groups, clubs or organisations at least once a month.

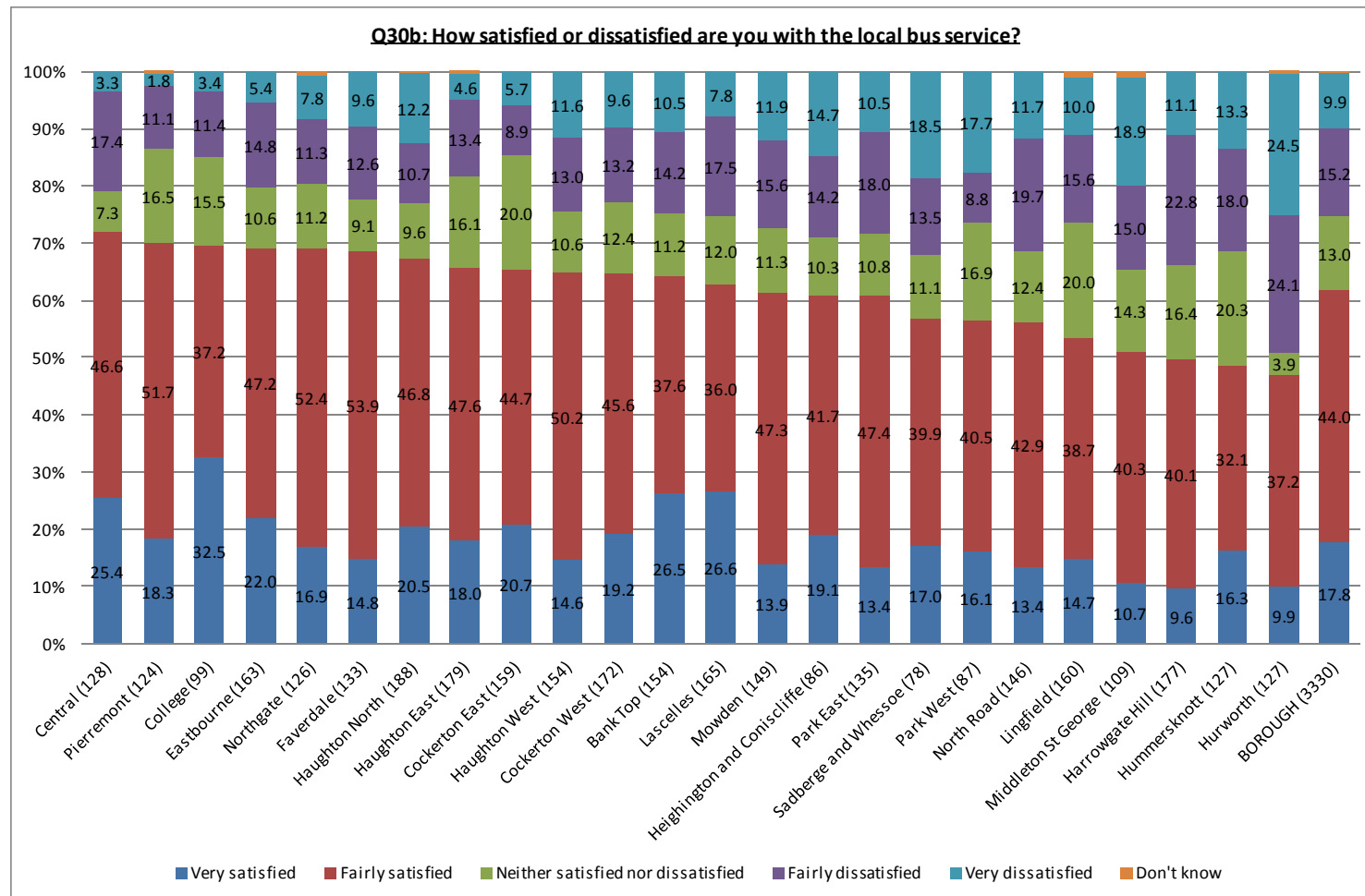


14.7% of the overall sample give agreed that Darlington offers good career and employment prospects for all people, while likelihood by ward of expressing agreement ranged from 23.8% of respondents in Lascelles and reducing to 9.0% of those in Hummersknott. 11.0% of respondents in Harrowgate Hill agreed that Darlington offers good career and employment prospects for all people.

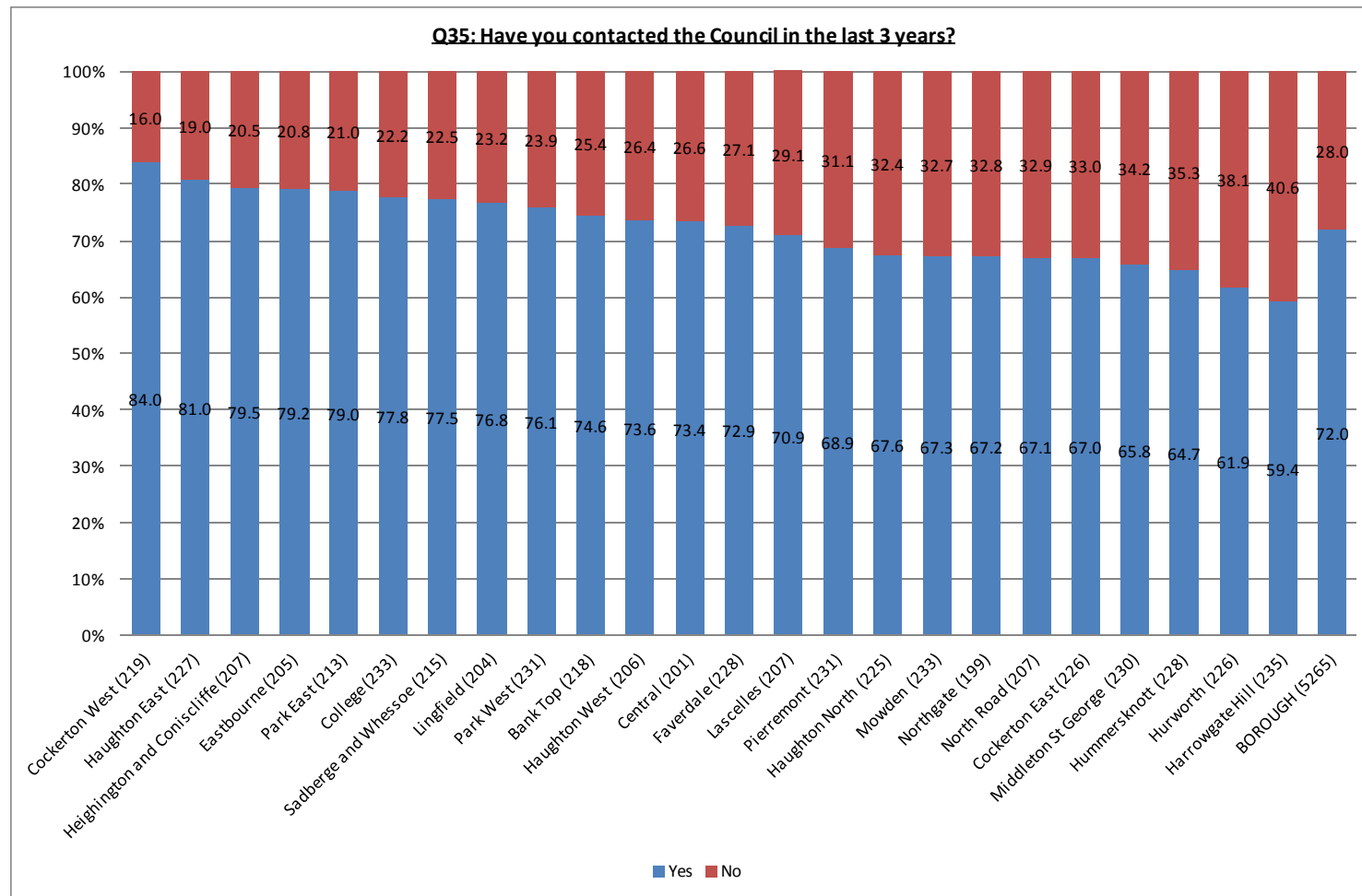
Q30a: Have you used the local bus service at all during the last 12 months?



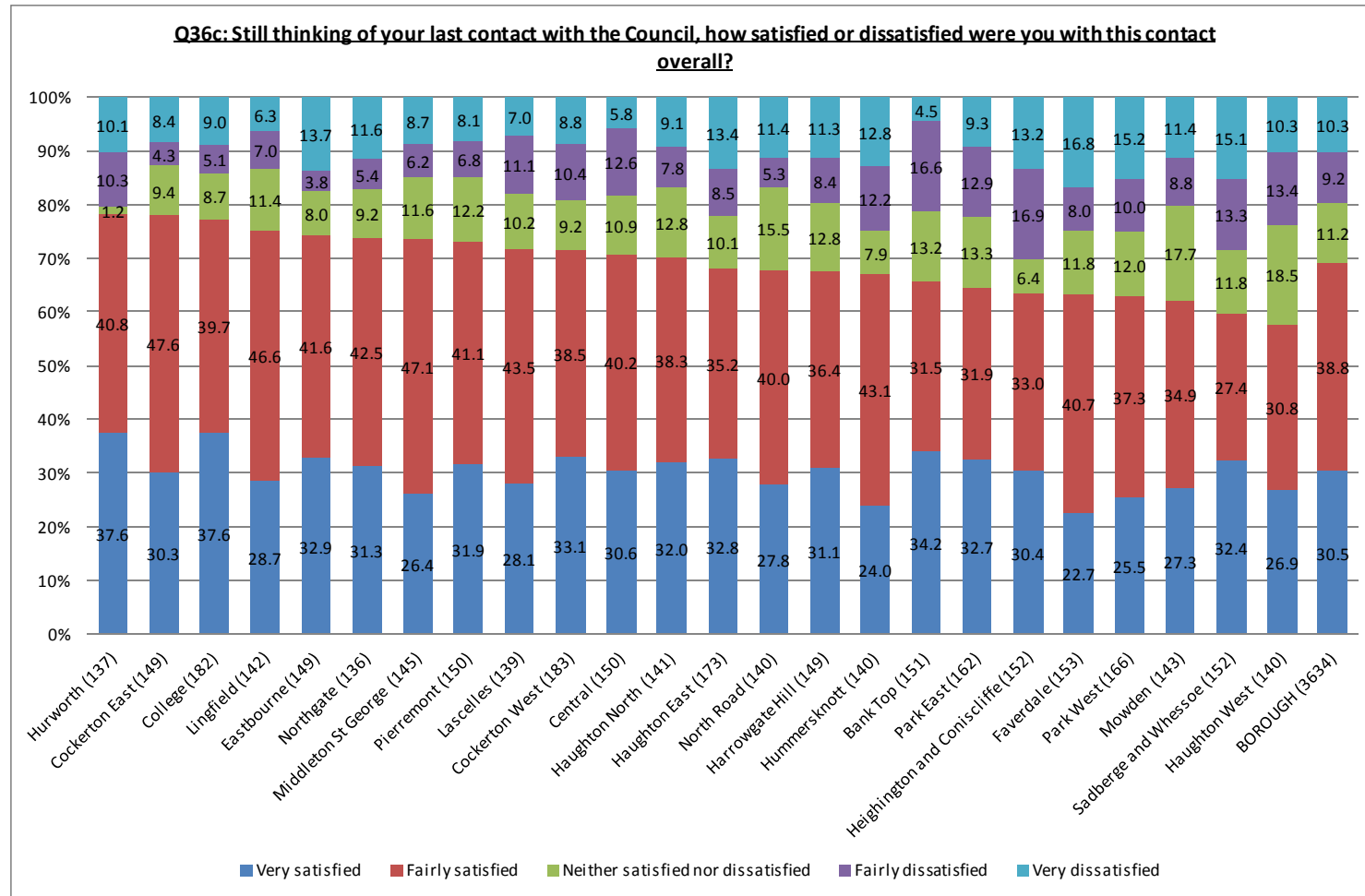
34.7% of respondents from the overall sample use the local bus service on at least a monthly basis, with likelihood of doing so with such frequency by ward ranging from 56.2% of respondents in Cockerton West and falling to 13.8% of those in Park West. 36.7% of respondents in Harrowgate Hill use the local bus service on at least a monthly basis.



Of respondents who had used the local bus service in the previous 12 months, 61.8% of those from the overall sample expressed satisfaction with this service, while satisfaction by ward ranged from 72.0% of respondents in Central and reduced to 47.1% of respondents in Hurworth. 49.7% of respondents in Harrowgate Hill who had used the local bus service in the preceding 12 months expressed satisfaction with this service.



72.0% of the overall sample had contacted Darlington Borough Council in the previous 3 years, with likelihood of having done so being highest in Cockerton West (84.0%) and lowest in Harrowgate Hill (59.4%).



69.3% of the overall sample who had contacted Darlington Borough Council in the preceding 3 years expressed satisfaction with the way this contact was handled with satisfaction by ward ranging from 78.4% of respondents in Hurworth and reducing to 57.7% of respondents in Haughton West. 67.5% of respondents in Harrowgate Hill who had contacted Darlington Borough Council in the preceding 3 years expressed satisfaction with the way this contact was handled.